

AGENDA
**Board of Selectmen and acting as the Wage &
Personnel Board as needed**
Remote Location Meeting
November 29, 2021 – 5:45 PM

**PLEASE ASK IF ANYONE IS RECORDING THE MEETING
AND ANNOUNCE CABLE TAPING (IF PRESENT)**

In accordance with the provisions allowed by Chapter 20 of the Acts of 2021, the **November 29, 2021**, public meeting of the **Board of Selectmen** will be held remotely. **However, to view this meeting in progress, please go to [facebook.com/LakeCAM](https://www.facebook.com/LakeCAM) (you do not need a Facebook account to view the meeting). This meeting will be recorded and available to be viewed at a later date at <http://www.lakecam.tv/>**

1. 5:45 PM Possible Executive Session pursuant to M.G.L. c.30A, §21a (3) to discuss strategy with respect to collective bargaining, specifically health care, with the Laborers', Police and Firefighter Unions if an open meeting may have a detrimental effect on the bargaining position of the public body and the Chairman so declares, and pursuant to M.G.L. c.30A, §21a (2) to conduct strategy sessions in preparation for negotiations with non-union personnel, specifically the Police Chief, and pursuant to M.G.L. c.30A, §21a (7) to comply with the Open Meeting Law, MGL Chapter 30A, §22(f): approval of Executive Session Minutes for February 17, 2021 and August 9, 2021 and to return to Open Session
2. 6:30 PM FY22 Tax Classification Hearing
3. 6:45 PM Meet with the Cable Television Advisory Committee to review and possibly vote to sign the Cable Television Renewal License granted to Comcast Cable Communications Management, LLC
4. 7:15 PM Meet with Master Plan Implementation Committee to discuss and possible vote to approve the Master Plan Implementation matrix
5. Board of Selectmen Announcements
6. Town Administrator Announcements
7. FY23 Budget Outlook and Guidelines
8. Discuss and possible vote to authorize the Fire Chief to apply for the Assistance to Firefighters Grant for the replacement of all self-contained breathing apparatus
9. Discuss draft task orders for the DPW Administration and Town Hall/Fire Station projects and possible vote to establish building committee for the Town Hall/Fire Station project
10. Discuss and possible vote to approve additional funding for Peach Barn Roof Project to include Add Alternate Bid
11. Discuss and possible vote on request from Police Chief to offer employment as a Police Officer/Constable with a salary level at Step 3 to Zachery Mosher
12. Discuss and possible vote on request from Town Clerk to authorize Kimberly DeGrazia's employment as Assistant Town Clerk at a salary level of Grade C, Step 4

13. Discuss and possible vote on request from DPW Director to hire Hayden Taylor as Emergency Snow Plow Driver at Level 6 – Step 5 with \$5.00 per hour CDL License Stipend
14. Discuss and possible vote on request from Director of Inspectional Services and Permitting to appoint Jennifer Pombo as Temporary Emergency Assistant Public Health Nurse and rescind Megan Morais' appointment as Temporary Emergency Assistant Public Health Nurse
15. Discuss and possible vote to extend closing times for restaurants with liquor licenses on New Year's Eve
16. Discuss and possible vote to extend closing times for package stores with liquor licenses on Christmas Eve and New Year's Eve
17. Discuss and possible vote to waive 2022 Liquor License renewal fee for 58 East Grove, Inc., dba Boston Tavern – 28 Precinct Street
18. Discuss and possible vote on request from Stuart and Rita Burnham to connect to Taunton Water for 95 Precinct Street
19. Discuss and possible vote to renew Automobile Storage Permit for Affordable Towing & Auto Repair, Inc. – 1 Fern Avenue
20. Discuss and possible vote on request from Middleborough/Lakeville Herring Fishery Commission to appoint wardens and volunteer observers
21. Discuss and possible vote regarding request from William Orphanos to be appointed to the Town Forest Committee
22. Discuss and possible vote regarding request from Open Space Committee to appoint Gary Flaherty to the Open Space Committee
23. Review and possible vote to approved Board of Selectmen Meeting Minutes of October 25, 2021 and November 8, 2021
24. New Business
25. Old Business: Review proposed meeting dates for December 2021; January, February and March 2022
Vote to ratify vote taken at the Board of Selectmen's Meeting on November 8, 2021 regarding approval of request for Outdoor Entertainment Permit – Back Nine Club – November 13, 2021
26. Any other business that can properly come before the Board of Selectmen

Please be aware that this agenda is subject to change. If other issues requiring immediate attention of the Board of Selectmen arise after the posting of this agenda, they may be addressed at this meeting.

**AGENDA ITEM #1
NOVEMBER 29, 2021**

EXECUTIVE SESSION

MOTION:

To enter into Executive Session pursuant to M.G.L. c.30A, §21a (3) to discuss strategy with respect to collective bargaining, specifically health care, with the Laborers, Police and Firefighter Unions if an open meeting may have a detrimental effect on the bargaining position of the public body and the Chairman so declares and pursuant to M.G.L. c.30A, §21a (2) to conduct strategy sessions in preparation for negotiations with non-union personnel, specifically the Police Chief, and pursuant to M.G.L. c.30A, §21a (7) to comply with the Open Meeting Law, MGL Chapter 30A, §22(f): approval of Executive Session Minutes for February 17, 2021 and August 9, 2021 and to return to Open Session

**AGENDA ITEM #2
NOVEMBER 29, 2021**

FY22 TAX RATE CLASSIFICATION HEARING

Please read the legal ad into the record and make a motion to open the FY22 Tax Rate Classification Hearing.

After Harald makes the presentation, the Board would make a motion to close the hearing.

If there is no discussion, the motion would be:

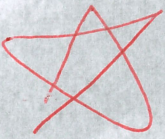
The Lakeville Board of Selectmen votes in accordance with M.G.L., Ch. 40, Sec. 56 as amended, the percentage of local tax levy which will be borne by each class of real and personal property, relative to setting the Fiscal year 2022 tax rates and set the Residential Factor at 1.0, with a corresponding CIP shift of 1.0, pending approval of the Town's annual tax recap by the Massachusetts Department of Revenue.

McDonough
ter of Probate
paper
licnotices.org

WITNESS: Hon. Kathryn A. White, FIRST
JUSTICE, George P. Roper, Clerk-Magis-
trate, DATE ISSUED: 10/25/2021
Pub Dates: November 4, 11 & 18, 2021
The Middleboro Gazette Newspaper
Notice also on www.masspublicnotices.org

Plymouth, MA 02500
(508)747-6204
Docket No. PL21P1979EA
CITATION ON PETITION FOR
FORMAL ADJUDICATION
Estate of: **Marilyn M. Inglis**
Date of Death: 08/11/2021

ACHUSETTS
IAL COURT
1 SM 001384
CE



NOTICE OF HEARING

The Board of Selectmen, in compliance with the provisions of General Laws Chapter 40, Section 56, as amended, will conduct a public hearing to determine the percentage of the local tax levy to be borne by each class of real property and personal property for Fiscal Year 2022 on Monday, November 29, 2021 at 6:30 PM.

In accordance with provisions allowed by Chapter 20 of the Acts of 2021, the November 29, 2021 public meeting of the Lakeville Board of Selectmen will be held remotely. However, to view this meeting in progress, please go to [facebook.com/lakecam](https://www.facebook.com/lakecam) (you do not need a Facebook account to view the meeting). This meeting will be recorded and available to be viewed at a later date at <http://www.lakecam.tv/>

Evagelia Fabian, Chair
Richard LaCamera
Lorraine Carboni
Board of Selectmen
November 11, 2021

The Middleboro Gazette Newspaper
Notice also on www.masspublicnotices.org

To all interested persons: A Petition for Formal Appointment of Personal Representative has been filed by **Patricia M. Birk-Smith** of Middleboro, MA requesting that the Court enter a formal Decree and Order and for such other relief as requested in the Petition. The Petitioner requests that: **Patricia M. Birk-Smith** of Middleboro, MA be appointed as Personal Representative(s) of said estate to serve Without Surety on the bond in unsupervised administration.

IMPORTANT NOTICE

You have the right to obtain a copy of the Petition from the Petitioner or at the Court. You have a right to object to this proceeding. To do so, you or your attorney must file a written appearance and objection at this Court before: 10:00 a.m. on the return day of 12/03/2021. This is NOT a hearing date, but a deadline by which you must file a written appearance and objection if you object to this proceeding. If you fail to file a timely written appearance and objection followed by an affidavit of objections within thirty (30) days of the return day, action may be taken without further notice to you.

UNSUPERVISED ADMINISTRATION UNDER THE MASSACHUSETTS UNIFORM PROBATE CODE (MUPC)

A Personal Representative appointed under the MUPC in an unsupervised administration is not required to file an inventory of annual accounts with the Court. Persons interested in the estate are entitled to notice regarding the administration directly from the Personal Representative and may petition the Court in any matter relating to the estate, including the distribution of assets and expenses of administration.
Witness, Hon. Edward G. Boyle, First Justice of this Court.

Date: November 03, 2021

Matthew J. McDonough
Register of Probate

November 11, 2021

The Middleboro Gazette Newspaper
Notice also on www.masspublicnotices.org



The LAKEVILLE ZONING BOARD OF AP-
PEALS acting in accordance with MASS



Fiscal Year 2022

Tax Classification Hearing

November 29, 2021

Lakeville Board of Assessors

John Olivieri Jr – Chairman

Jonathan Pink – Member

David Lamoureux – Member

Harald M. Scheid – Regional Assessor

David Golden – Associate Regional Assessor

Introduction

Prior to the mailing of 3rd quarter tax billings, the Board of Selectmen holds a public hearing to determine the percentage of the Town's property tax levy to be borne by each major property class. This responsibility and procedure are described in Chapter 40, Section 56 of the Massachusetts General Laws.

The steps in completing the Classification Hearing are outlined below. Also provided is information about the levy, property assessments, and recommendations made by the Board of Assessors.

Steps in Setting Tax Rates

Pre-classification Hearing Steps

Step 1: Determination of the property tax levy (Budget Process)

Step 2: Determine assessed valuations (Assessors)

Step 3: Tabulate assessed valuations by class (Assessors)

Classification Hearing Steps

Step 4: Classification hearing presentation (Assessors & Board of Selectmen)

Step 5: Voting a tax shift factor (Board of Selectmen)

Post Classification Hearing Steps

Step 6: Sign the LA-5 Classification Form (Board of Selectmen)

Step 7: Send annual recap to DOR for tax rate approval (Assessors)

Step 8: Obtain DOR approval of tax rates (DOR)

Terminology

The following are definitions of the terms frequently used in the discussion of tax rates.

Levy: The tax levy (or levy) is the amount of property taxes to be raised. The levy amount is determined by the budget. The total amount of the approved budget less revenues from other sources like motor vehicle excise, municipal fees, and state aid is the amount to be raised from property taxation. The town will be raising \$27,082,452 in property tax revenues.

Levy Ceiling: The levy ceiling is 2.5 percent of the full value of the Town. Based on the Lakeville aggregate valuation of \$2,243,782,302, the town cannot levy taxes in excess of \$56,094,558.

New Growth Revenue: Property taxes derived from newly taxable properties like new construction, additions, subdivisions, and personal property. The assessors have tabulated new growth revenues of \$633,712.

Levy Limit: Also referred to as the “maximum allowable levy”, this is calculated by adding 2.5 percent of the previous year’s levy limit plus new growth revenue for the present fiscal year to last year’s levy limit. Exceeding the levy limit requires an override of Proposition 2 ½. For Fiscal Year 2022 the levy limit is \$27,097,337.

Excess Levy Capacity: Excess levy capacity is the difference between the levy and the levy limit.

The Fiscal Year 2022 Levy Limit and Amount to be Raised

The following is a calculation of Lakeville’s levy limit for fiscal year 2022.

Fiscal year 2021 levy limit	\$24,667,773
Levy increase allowed under Prop. 2 ½	616,694
New growth revenue	633,712
Excluded Debt to Pay Bonds	1,179,158
Fiscal year 2022 levy limit	27,097,337
Levy Ceiling	56,094,558
Levy to be raised	\$27,082,452
Excess levy capacity	\$14,885

Valuations by Class Before Tax Shift

<u>Major Property Class</u>	<u>Valuation</u>	<u>Percent</u>	<u>Res vs CIP%</u>
Residential	1,962,707,460	87.4732	87.4732
Commercial	151,956,310	6.7723	
Industrial	101,893,200	4.5411	12.5268
Personal Property	27,225,332	1.2134	
TOTAL	2,243,782,302	100.0000	

Shifting the Tax Burden

Municipalities with a large commercial/industrial tax base often see fit to shift the tax burden to help maintain lower residential taxes. Given Lakeville's relatively small commercial, industrial, and personal property tax base, it takes a CIP tax rate increase of approximately 7% to yield a 1% residential tax rate reduction.

Board of Assessors Recommendation

The Board of Assessors recommends that the Board of Selectmen adopt a single tax rate to be applied to all classes of property in Lakeville.

Tax Rates

The estimated single tax rate for fiscal year 2022 is \$12.07 per thousand valuation.

<u>Property Class</u>	<u>FY2021</u>	<u>FY2022</u>
Residential	\$12.77	12.07
Commercial	\$12.77	12.07
Industrial	\$12.77	12.07
Personal Property	\$12.77	12.07

Note that the FY2022 rate is an estimate and may change upon Department of Revenue review.

Tax Impacts

Actual property tax impacts will vary from property to property.

Valuations for all property classes including single family homes, multi-family dwellings, and commercial properties will generally increase for fiscal year 2022, reflecting an improving real estate market. Several properties will realize increases related to additions and renovations.

Examples of Typical Residential Tax Changes

<u>Property Class</u>	<u>Average FY21 Value</u>	<u>Avg. Tax</u>	<u>Average FY22 Value</u>	<u>Avg. Tax</u>	<u>Change</u>
Single Family Homes	\$404,400	\$5,164	\$449,200	\$5,422	\$258 (5.0%)
Commercial	\$1,306,200	\$16,799	\$1,429,800	\$17,258	\$459 (2.7%)

(Note – Average assessments are corrected for new growth)

Voting a Tax Shift Factor (proposed motion)

The Lakeville Board of Selectmen votes in accordance with M.G.L., Ch. 40, Sec. 56, as amended, the percentage of local tax levy which will be borne by each class of real and personal property, relative to setting the Fiscal Year 2022 tax rates and set the Residential Factor at 1.0, with a corresponding CIP shift of 1.0, pending approval of the town's annual tax recap by the Massachusetts Department of Revenue.

Summary of Assessments (LA4)

<u>Property Type</u>	<u>Count</u>	<u>Residential</u>	<u>Commercial</u>	<u>Industrial</u>	<u>Personal Property</u>
101-Single Family	3930	1,765,326,100	-0-	-0-	-0-
102-Condominiums	299	88,795,400	-0-	-0-	-0-
103,109-Misc Res	39	22,752,200	-0-	-0-	-0-
104-Two Family	10	4,063,500	-0-	-0-	-0-
105-Three Family	2	1,046,100	-0-	-0-	-0-
111-125-Apartments	11	35,337,800	-0-	-0-	-0-
130's-Vacant Land	545	32,800,600	-0-	-0-	-0-
012-043-Mixed Use	32	12,585,760	8,427,400	470,800	-0-
300-393-Commercial	99	-0-	141,548,440	-0-	-0-
400-452-Industrial	38	-0-	-0-	101,422,400	-0-
500-508-Pers. Prop.	158	-0-	-0-	-0-	27,225,332
600's-Forestry	24	-0-	89,650	-0-	-0-
700's-Agricultural	85	-0-	1,209,820	-0-	-0-
800's-Recreation	16	-0-	681,000	-0-	-0-
TOTAL BY CLASS	5288	1,962,707,460	151,956,310	101,893,200	27,225,332
TOTAL TAXABLE PROPERTIES					2,243,782,302
TOTAL TAX EXEMPT PROPERTIES					340,372,800

**AGENDA ITEM #3
NOVEMBER 29, 2021**

**MEET WITH THE CABLE TELEVISION ADVISORY COMMITTEE
TO REVIEW AND POSSIBLY VOTE TO SIGN THE CABLE
TELEVISION RENEWAL LICENSE GRANTED TO COMCAST
CABLE COMMUNICATIONS MANAGEMENT, LLC**

Please read the legal ad into the record and make a motion to open the hearing. Bob Marshall has provided the attached summary of gains and losses in the new agreement.

The Chair would ask the Cable Committee Members if they have any comments. After that, you can open comments from the public. If there are no comments received, the Board would make a motion to close the hearing.

If in favor of the renewal license, the motion would be (supplied by the Cable Committee's legal counsel):

Finding that the cable franchise renewal proposal of Comcast reasonably meets the franchise and cable-related renewal needs and interests of the public and Town; and finding that Comcast's financial and technical qualifications and local programming channels, facilities, and services are reasonable to meet Town cable franchise needs;

And in accordance with the recommendation of the Town of Lakeville Cable Advisory Committee in favor of approval of the Lakeville Comcast Renewal License;

I move that the Board of Selectmen, as Issuing Authority for the Town, vote to accept and approve the Renewal License agreement with Comcast effective January 23, 2022 and execute the renewal license.

PUBLIC NOTICE



LEGAL NOTICE TOWN OF LAKEVILLE CABLE TELEVISION RENEWAL WITH COMCAST

The Town of Lakeville Board of Selectmen, acting as the as cable television licensing authority under MGL 166A, s. 1, and/or its designated Cable Advisory Committee will hold a public hearing to consider final action, including possible approval, of the proposed Comcast Cable Communications Management, LLC License with the Town of Lakeville. Said hearing will take place remotely on November 29, 2021 at 6:45 PM. Copies of the proposed License are available for inspection at the Office of the Town Clerk. For more information on the public hearing, please call the Board of Selectmen's Office at (508) 946-8803.

In accordance with provisions allowed by Chapter 20 of the Acts of 2021, the November 29, 2021 public meeting of the Lakeville Board of Selectmen will be held remotely. However, to view this meeting in progress, please go to facebook.com/lakecam (you do not need a Facebook account to view the meeting). This meeting will be recorded and available to be viewed at a later date at <http://www.lakecam.tv/>

By order of the Board of Selectmen
as License Issuing Authority.
Evagelia Fabian, Chair
Richard LaCamera
Lorraine Carboni

November 18, 2021
The Middleboro Gazette Newspaper
Notice also on www.masspublicnotices.org

INTRO:

The cable industry and their technologies are in a huge state of flux, which makes negotiating with them quite challenging. Our negotiations were long and arduous, and much of them involved just maintaining the status quo in protective language. As in any negotiation, we gained some, and we lost some.

Gains

1. ***Increased Gross Annual Revenues:*** (Gross Annual Revenue payments) from 4% to 4.75%. This is especially important, since our newspapers fail to consistently and adequately cover meetings in town. These funds will help residents remain informed.
2. ***Level Playing Field Language--***Section 2.3: is better/simpler than the expanded, more complicated language Comcast wanted. Much time was spent clarifying this language. Level playing field language cuts both ways...***for*** cable companies and ***for*** the town.
3. ***One New HD and 3 former SD-SDI channels for LakeCAM:*** (Encoders paid for by LakeCAM), ***repaired, maintained, and replaced*** by Comcast as needed.
 - a. This is a strong section on local originations from remote sites, where we added that Comcast not only needs to repair and maintain, but also ***replace*** the video return lines and associated equipment, if needed. This will allow for more and better channel clarity and ***commit Comcast*** to a full maintenance obligation to help keep LakeCAM channels operational at optimum levels.
4. ***Senior Discount Benefits Side Letter:*** are ***slightly expanded*** in that the eligibility requirements are broader than in our expiring license

side-letter. Comcast has not allowed any senior discount *to be included in* a license for many years. Despite our efforts, such a discount has always been *meager* from both cable companies.

5. *10-year license as opposed to Verizon's 5 years.*
6. Many of our gains involved *avoiding potentially negative language* Comcast wanted in a number of articles.

Losses

1. *Free Basic Drops: We are told that Comcast will no longer write Free Drops into any license in the country.* However, this may not actually be considered a loss. Basic Free Drops in municipal buildings are no longer included in this license, but, based on a survey I too, few departments use just Basic any longer. Almost all departments upgrade their basic plan and pay for it. It was suggested that Comcast “may” not look to actually de-activate them but didn’t want any such language in the license.
 - a. It should be noted that this “loss” was *impacted by an FCC ruling*, saying cable companies must count these costs toward the franchise fee cap, which could *reduce* payments to the Town.
2. *Electronic Channel Guide:* We were unsuccessful in getting an electronic guide which would have simplified finding programming on our channels. This is almost never agreed to by Comcast.
3. *Customer Service Office:* The location of our Customer Service Office in Raynham was a serious topic of lengthy discussion. We settled on language that said the office must be located “...*in a town reasonably convenient to Lakeville.*” It should be said that we were

verbally assured that Comcast has no plans to move the Raynham office at this time, AND Verizon has similar language in its present license.

I'd like to say thank you to our cable attorney, Bill August, who helped us navigate this difficult, greater than two-year, journey.

I also want to say thank you to LakeCAM's Executive Director, Jose Invencio, whose knowledge, skill, and help were invaluable to our committee, helping us understand how today's technology and cable operations work.

Speaking of LakeCAM, much of what we've negotiated, helps LakeCAM do a better job...one that has become *far more important* today than it has ever been. Twenty years ago, we could depend on at least four newspapers to provide a solid summary of the activities of most major boards' activities, so that our citizens could remain informed. That is no longer the case! Fortunately, LakeCAM has matured at just the right time. Most major boards can be viewed either on our cable channels, online in our Vimeo/LakeCAM archives, and/or on Facebook.

I *especially* want to thank all of the members of our Cable Advisory Committee (Walter Healey, Tom Cirignano, and Fred Beal) for hanging in there during some frustrating times. Bargaining with a company with the size and power of Comcast can be frustrating and intimidating, but each member, in his own way, helped us reach this final agreement, which, we feel, is the best we can do at this time. We recommend that you sign it.

We'd like to thank you, the selectmen, Ari, Tracie (over many years...), and our citizens for all your help and patience in a process that took far longer than we ever thought it would...and now, we must address Verizon's renewal!! No rest for the weary!

-Town of Lakeville Cable Television Renewal License-
January 23, 2022-January 22, 2032

**CABLE TELEVISION
RENEWAL LICENSE**

GRANTED TO

COMCAST CABLE COMMUNICATIONS MANAGEMENT, LLC

THE BOARD OF SELECTMEN

TOWN OF LAKEVILLE,

MASSACHUSETTS

JANUARY 23, 2022

-Town of Lakeville Cable Television Renewal License-
January 23, 2022-January 22, 2032

A G R E E M E N T

This Cable Television Renewal License entered into this 23rd day of January, 2022, by and between the Board of Selectmen of the Town of Lakeville, Massachusetts, as Issuing Authority for the renewal of the cable television license(s) pursuant to M.G.L. c. 166A, and Comcast Cable Communications Management, LLC

WITNESSETH

WHEREAS, the Issuing Authority of the Town of Lakeville, Massachusetts, pursuant to M.G.L. c. 166A is authorized to grant one or more nonexclusive, revocable cable television renewal licenses to construct, operate and maintain a Cable Television System within the Town of Lakeville; and

WHEREAS, the Issuing Authority conducted a public hearing, pursuant to Section 626 of the Cable Act, on September 9, 2019 to (1) ascertain the future cable related community needs and interests of Lakeville, and (2) review the performance of Comcast during its current license term; and

WHEREAS, the Issuing Authority and Comcast did engage in good faith negotiations to further clarify said renewal proposal and did agree on various provisions regarding the Cable Television System in Lakeville.

NOW THEREFORE, in consideration of the mutual covenants herein contained and intending to be legally bound, the parties agree as follows:

ARTICLE 1

DEFINITIONS

Section 1.1---DEFINITIONS

For the purpose of this Renewal License, the following words, terms, phrases and their derivations and abbreviations shall have the meanings given herein, unless the context clearly requires a different meaning. When not inconsistent with the context, the masculine pronoun includes the feminine pronoun, words used in the present tense include the future tense, words in the plural number include the singular number and words in the singular number include the plural number. The word shall is always mandatory and not merely directory.

(1) Access: The right or ability of any Lakeville resident and/or any Persons affiliated with a Lakeville institution to use designated Public, Education and Government (“PEG”) facilities, equipment and/or PEG Access channels on the Cable Television System, subject to the conditions and procedures established for such use herein and 47 U.S.C. 531, where applicable.

(2) Access Channel: A video channel which the Licensee owns and shall make available to the Town of Lakeville and/or Access Users, without charge, for the purpose of transmitting non-commercial programming by members of the public, Town departments and agencies, public schools, educational, institutional and/or similar organizations.

(3) Access Corporation: The non-commercial entity, as may be designated from time to time by the Issuing Authority, for the purpose of operating and managing the use of Public, Educational and Governmental (“PEG”) Access funding, equipment, channel capacity, facilities, training and programming for Lakeville Residents subject to and in accordance with applicable law.

(4) Affiliate or Affiliated Person: When used in relation to any Person, means another Person who owns or controls, is owned or controlled by, or is under common ownership or control with, such Person.

(5) Basic Service: Any service tier which includes the retransmission of local television broadcast signals.

(6) CMR: The acronym for Code of Massachusetts Regulations.

(7) Cable Act: Public Law No. 98-549, 98 Stat. 2779 (1984) (the Cable Communications Policy Act of 1984), as amended by Public Law No. 102-385, 106 Stat. 1460 (1992) (the Cable Television Consumer Protection and Competition Act of 1992, as further amended by Public Law No. 104-458, 110 Stat. 110 (1996) (the Telecommunications Act of 1996).

(8) Cable Division: The Cable Television Division of the Massachusetts Department of

-Town of Lakeville Cable Television Renewal License-
January 23, 2022-January 22, 2032

Telecommunications and Cable.

(9) Cable Service: The one-way transmission to Subscribers of Video Programming or other Programming services, together with Subscriber interaction, if any, which is required for the selection of such Video Programming or other programming services, which the Licensee may make available to all Subscribers generally.

(10) Cable Television System or Cable System: A facility, consisting of a set of closed transmission paths and associated signal generation, reception, and control equipment that is designed to provide Cable Service which includes Video Programming and which is provided to multiple Subscribers within the Town, but such term does not include (A) a facility that serves only to retransmit the television signals of one or more television broadcast stations; (B) a facility that serves Subscribers without using any public right-of-way; (C) a facility of a common carrier which is subject, in whole or in part, to the provisions of Title II of the Cable Act, except that such facility shall be considered a cable system (other than for purposes of section 621(c) of the Cable Act) to the extent such facility is used in the transmission of video programming directly to Subscribers unless the extent of such use is solely to provide interactive on-demand services; (D) an open video system that complies with Section 653 of the Cable Act; or (E) any facilities of any electric utility used solely for operating its electric utility systems.

(11) Commercial Subscriber: A commercial, non-residential Subscriber to Cable Television Service.

(12) Complaint: Any written or verbal contact with the Licensee in connection with subscription in which a Person expresses dissatisfaction with an act, omission, product or service that is (1) within the Licensee's control, and (2) requires a corrective measure on the part of the Licensee.

(13) Converter: Any device changing the frequency of a Signal. A Subscriber Converter may expand reception capacity and/or unscramble coded Signals distributed over the Cable System.

(14) DVD: The acronym for a Digital Video Disc.

(15) Department of Public Works ("DPW"): The Department of Public Works of the Town of Lakeville, Massachusetts.

(15) Downstream Channel: A channel over which Signals travel from the Cable System Headend or Hub to an authorized recipient of Programming.

(16) Drop or Cable Drop: The coaxial cable that connects each home or building to the feeder line of the Cable System.

(17) Educational Access Channel: A specific channel(s) on the Cable System owned and made available by the Licensee for use by, among others, the Issuing Authority and/or its designee, educational institutions and/or educators wishing to present non-commercial educational programming and/or information to the public.

-Town of Lakeville Cable Television Renewal License-
January 23, 2022-January 22, 2032

(18) Effective Date of the Renewal License (the "Effective Date"): January 23, 2022.

(19) FCC: The Federal Communications Commission, or any successor agency.

(20) Government Access Channel: A specific channel(s) on the Cable System owned and made available by the Licensee to the Issuing Authority and/or its designee(s) for the presentation of non-commercial governmental programming and/or information to the public.

(21) Gross Annual Revenues: All revenues derived by the Licensee and/or its Affiliates, calculated in accordance with Generally Accepted Accounting Principles ("GAAP"), from the operation of the Cable Television System for the provision of Cable Service(s) over the Cable Television System including, without limitation: the distribution of any Service over the Cable System; Basic Service monthly fees and all other Service fees; any and all Cable Service fees and/or charges received from Subscribers; installation, reconnection, downgrade, upgrade and any similar fees; all digital Cable Service revenues; fees paid on all Subscriber fees ("Fee-on-Fee"); all Commercial Subscriber revenues; all Pay Cable, Pay-Per-View revenues; any other services now or in the future deemed to be lawful for purposes of computing Gross Annual Revenues by a court or forum of appropriate jurisdiction; video-on-demand Cable Services; fees paid for channels designated for commercial use; home-shopping revenues; Converter, remote control and other cable-related equipment rentals and/or leases and/or sales; and advertising revenues. In the event that an Affiliate and/or any other Person is responsible for advertising, advertising revenues shall be deemed to be the pro-rata portion of advertising revenues, paid to the Cable System by an Affiliate or such other Person for said Affiliate's or other Person's use of the Cable System for the carriage of advertising. Gross Annual Revenues shall also include the gross revenue of any other Person which is received directly or indirectly from or in connection with the operation of the Cable System to the extent that said revenue is received, through a means which has the effect of avoiding payment of License Fees to the Town that would otherwise be paid herein. It is the intention of the parties hereto that Gross Annual Revenues shall only include such revenue of such Affiliates and/or Persons relating to Signal carriage over the Cable System and not the gross revenues of any such Affiliate(s) and/or Person(s) itself, where unrelated to such Signal carriage. Gross Annual Revenues shall not include actual bad debt that is written off, consistent with GAAP; provided, however, that all or any part of any such actual bad debt that is written off, but subsequently collected, shall be included in Gross Annual Revenues in the period so collected.

(22) Headend: The electronic control center of the Cable System containing equipment that receives, amplifies, filters and converts incoming Signals for distribution over the Cable System.

(24) Hub or Hub Site: A sub-Headend, generally located within a cable television community used for the purpose of signal processing.

(25) Issuing Authority: The Board of Selectmen of the Town of Lakeville, Massachusetts.

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(26) Leased Channel or Leased Access: A video channel(s) which the Licensee shall make available pursuant to Section 612 of the Cable Act.

(27) License Fee or Franchise Fee: The payments to be made by the Licensee to the Town of Lakeville or its designee(s), which shall have the meaning as set forth in Section 622(g) of the Cable Act and M.G.L. Chapter 166A.

(28) Licensee: Comcast of Massachusetts I, Inc. ("Comcast"), a Massachusetts corporation, or any successor or transferee in accordance with the terms and conditions in this Renewal License.

(29) Normal Business Hours: Those hours during which most similar businesses in the community are open to serve customers. In all cases, Normal Business Hours must include some evening hours at least one (1) night per week and/or some weekend hours.

(30) Origination Capability: An activated cable and connection to an Upstream Channel, allowing a User(s) to transmit a Signal(s) upstream to a designated location.

(31) Outlet: An interior receptacle generally mounted in a wall that connects a Subscriber's or User's television set or Subscriber-owned equipment to the Cable System.

(32) Pay Cable or Premium Services: Programming delivered for a fee or charge to Subscribers on a per-channel basis or group-of-channels basis.

(33) Pay-Per-View: Programming delivered for a fee or charge to Subscribers on a per-program or per-event basis.

(34) Pedestal: An environmental protection unit used in housing Cable Television System isolation units and/or distribution amplifiers.

(35) PEG: The acronym for "public, educational and governmental," used in conjunction with Access Channels, support and facilities.

(36) PEG Access Channels: Any Licensee-owned channel(s) made available for the presentation of PEG Access Programming.

(37) Person: Any corporation, partnership, limited partnership, association, trust, organization, other business entity, individual or group of individuals acting in concert.

(38) Prime Rate: The prime rate of interest at the Federal Reserve Bank.

(39) Public Access Channel: A specific channel(s) on the Cable System owned and made available by the Licensee to the Issuing Authority and/or the Access Corporation for use by, among others, Lakeville residents and/or organizations wishing to present non-commercial Programming and/or information to the public.

(40) Public Way or Street: The surface of, as well as the spaces above and below, any and all public

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streets, avenues, highways, boulevards, concourses, driveways, bridges, tunnels, parks, parkways, waterways, bulkheads, piers, dedicated public utility easements, and public grounds or waters and all other publicly owned real property within or belonging to the Town, now or hereafter existing. Reference herein to "Public Way" or "Street" shall not be construed to be a representation or guarantee by the Town that its property rights are sufficient to permit its use for any purpose, or that the Licensee shall gain or be permitted to exercise any rights to use property in the Town greater than those already possessed by the Town.

(41) Renewal License: The non-exclusive Cable Television License granted to the Licensee by this instrument.

(42) Scrambling/encoding: The electronic distortion of a Signal(s) in order to render it unintelligible or un-receivable without the use of a Converter issued by the Licensee.

(43) Service: Any Basic Service, any Pay Cable Service, and/or any other Cable Service, which is offered to any Subscriber in conjunction with, or which is distributed over, the Cable System.

(44) Signal: Any transmission of electromagnetic or optical energy which carries Programming from one location to another.

(45) State: The Commonwealth of Massachusetts.

(46) Subscriber: Any Person, firm, corporation or other entity who or which contracts with the Licensee and lawfully receives, for any purpose, a Cable Service provided or distributed by the Licensee by means of, or in connection with, the Cable Television System.

(47) Subscriber Network: The bi-directional network owned, operated and maintained by the Licensee, over which Signals can be transmitted to Subscribers.

(48) Town: The Town of Lakeville, Massachusetts.

(49) Town Counsel: The Town Counsel of the Town of Lakeville, Massachusetts.

(50) Trunk and Distribution System: That portion of the Cable System for the delivery of Signals, but not including Cable Drops to Subscriber's residences.

(51) Upstream Channel: A channel over which Signals travel from an authorized location to the Cable System Headend.

(52) User: A Person utilizing the Cable Television System, including all related facilities for purposes of production and/or transmission of electronic or other Signals, as opposed to utilization solely as a Subscriber.

(54) Video Programming or Programming: Programming provided by, or generally considered

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comparable to programming provided by, a television broadcast station.

ARTICLE 2

GRANT OF RENEWAL LICENSE

Section 2.1---GRANT OF RENEWAL LICENSE

(a) Pursuant to the authority of Chapter 166A of the General Laws of the Commonwealth of Massachusetts, and subject to the terms and conditions set forth herein, the Board of Selectmen of the Town of Lakeville, Massachusetts, as the Issuing Authority of the Town, hereby grants a non-exclusive Cable Television Renewal License to the Licensee authorizing the Licensee to operate and maintain a Cable Television System within the corporate limits of the Town of Lakeville.

(b) This Renewal License is subject to the terms and conditions contained in Chapter 166A of the laws of Massachusetts; the regulations of the FCC; the Cable Act; and all Town, State and federal statutes and by-laws of general application, as all may be amended.

(c) Subject to the terms and conditions herein, the Issuing Authority hereby grants to the Licensee the right to operate and maintain the Cable Television System in, under, over, along, across or upon the Public Ways and Streets, lanes, avenues, alleys, sidewalks, bridges, highways and other public places under the jurisdiction of the Town of Lakeville within the municipal boundaries and subsequent additions thereto, including property over, under or on which the Town has an easement or right-of-way, for the purpose of reception, transmission, collection, amplification, origination, distribution, and/or redistribution of Cable Services and Signals in accordance with the laws of the United States of America, the Commonwealth of Massachusetts and the Town of Lakeville. In exercising rights pursuant to this Renewal License, the Licensee shall not endanger the lives of Persons, interfere with any installations of the Town, any public utility serving the Town or any other Persons permitted to use Public Ways and places.

(d) Grant of this Renewal License does not establish priority for use over other present or future permit holders or the Town's own use of Public Ways or Streets. Disputes between the Licensee and other parties regarding use of Public Ways and Streets shall be resolved in accordance with any generally applicable regulations of the Department of Public Works and any special laws or Town by-laws and/or regulations enacted hereafter.

Section 2.2---TERM OF RENEWAL LICENSE

The term of this Renewal License shall commence on January 23, 2022 and shall expire at midnight on January 22, 2032, unless sooner terminated as provided herein.

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Section 2.3---NON-EXCLUSIVITY OF RENEWAL LICENSE

(a) This Renewal License shall not affect the right of the Issuing Authority to grant to any other Person a license or right to occupy or use the Public Ways or Streets, or portions thereof, for the construction, upgrade, installation, operation or maintenance of a Cable Television System within the Town of Harwich; or the right of the Issuing Authority to permit the use of the Public Ways and places of the Town for any purpose(s) whatsoever. The Licensee hereby acknowledges the Issuing Authority's right to make such grants and permit such uses.

(b) The grant of any additional cable television license(s) shall not be on terms more favorable or less burdensome than those contained in this Renewal License.

(i) In the event that the Licensee believes that any additional cable television license(s) have been granted on terms and conditions more favorable or less burdensome than those contained in this Renewal License, the Licensee may request, in writing, that the Issuing Authority convene a public hearing on that issue. Along with said written request, the Licensee shall provide the Issuing Authority with written reasons for its belief. At the public hearing, the Issuing Authority shall afford the Licensee an opportunity to demonstrate that any such additional cable television license(s) are on terms more favorable or less burdensome than those contained in this Renewal License. The Licensee shall provide the Issuing Authority with such financial or other relevant information as is reasonably requested.

(ii) Should the Licensee demonstrate that any such additional cable television license(s) have been granted on terms and conditions more favorable or less burdensome than those contained in this Renewal License, the Issuing Authority shall consider and negotiate, in good faith, equitable amendments to this Renewal License.

(c) The issuance of additional license(s) shall be subject to applicable federal law(s), M.G.L. Chapter 166A and applicable regulations promulgated thereunder.

Section 2.4---POLICE AND REGULATORY POWERS

By executing this Renewal License, the Licensee acknowledges that its rights are subject to the powers of the Town to adopt and enforce general by-laws necessary to the safety and welfare of the public. The Licensee shall comply with all applicable State and Town laws, by-laws of general applicability and not specific to this Renewal License, the Cable System or the Licensee, rules and regulations governing construction within a Public Way and shall apply all of such standards to construction within a private way in the Town. Any conflict between the terms of this Renewal License and any present or future lawful exercise of the Town's police and regulatory powers shall be resolved in a court of appropriate jurisdiction.

Section 2.5---REMOVAL OR ABANDONMENT

Upon termination of the Renewal License by passage of time or otherwise, and unless (1) the Licensee has its license renewed for another term or (2) the Licensee has transferred the Cable Television System to a transferee approved by the Issuing Authority, pursuant to applicable law, the Licensee shall remove all of its supporting structures, poles, Trunk and Distribution System, and all other appurtenances from the Public Ways or Streets and shall restore all areas to their original condition. If such removal is not complete within six (6) months after such termination, the Issuing Authority may deem any property not removed as having been abandoned. Notwithstanding the above, the Licensee shall not be required to remove its Cable System, or to relocate the Cable System as a result of revocation, denial of renewal, or any other lawful action to forbid or disallow Comcast from providing Cable Services, if the Cable System is actively being used to facilitate any other services as allowed by applicable law.

Section 2.6---TRANSFER OF THE RENEWAL LICENSE

(a) Subject to applicable law, neither this Renewal License, nor control thereof, shall be transferred, assigned or disposed in any manner, voluntarily or involuntarily, directly or indirectly, or by transfer of control of any Person, company and/or other entity holding such Renewal License to any other Person, company and/or other entity, without the prior written consent of the Issuing Authority, which consent shall not be arbitrarily or unreasonably withheld or delayed. Such consent shall be given only after a hearing upon a written application therefor on forms prescribed by the Cable Division and/or the FCC. An application for consent to a transfer or assignment, if required, shall be signed by the Licensee and by the proposed transferee or assignee or by their representatives, evidence of whose authority shall be submitted with the application.

(b) Pursuant to applicable federal and State law(s), in considering a request to transfer control of this Renewal License, the Issuing Authority may consider such factors as the transferee's financial capability, management experience, technical expertise, legal ability to operate the Cable System under the existing license and any other criteria allowable under applicable law(s) and/or regulation(s).

(c) For purposes of this Section 2.6, the word "control" shall comply with the definition of such in 207 CMR 4.01, as may be amended from time to time. Pursuant to 207 CMR 4.01(2), a transfer or assignment of this Renewal License or control thereof between commonly controlled entities, between affiliated companies, or between parent and subsidiary corporations, shall not constitute a transfer or assignment of this Renewal License or control thereof under M.G.L. c. 166A, Section 7. For purposes of this Section 2.6(c) only, under 207 CMR 4.00, an "affiliated company" is any Person or entity that directly or indirectly, or through one or more intermediaries, controls, is controlled by, or is under common control with another Person or entity.

(d) The consent or approval of the Issuing Authority to any assignment or transfer of the Renewal License granted to the Licensee shall not constitute a waiver or release of the rights of the Town in

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and to the Streets and Public Ways or any other rights of the Town under this Renewal License, and any such transfer shall, by its terms, be expressly subordinate to the terms and conditions of this Renewal License.

(e) The Licensee shall promptly notify the Issuing Authority of any action requiring the consent of the Issuing Authority pursuant to this Section 2.6.

(f) Subject to applicable law, the Licensee shall submit to the Issuing Authority an original and five (5) copies, unless otherwise directed, of the application and FCC Form 394 requesting such transfer or assignment consent.

(g) The consent of the Issuing Authority shall be given only after a public hearing to consider the written application for transfer. Unless otherwise allowed by applicable law(s), the Issuing Authority shall make a decision on said written application within one hundred and twenty (120) days of receipt of said application. After 120 days, the application shall be deemed approved, unless said 120-day period is extended by mutual consent of the parties.

(h) Any proposed controlling or owning Person or transferee approved by the Issuing Authority shall be subject to all of the terms and conditions contained in this Renewal License.

Section 2.7---EFFECT OF UNAUTHORIZED TRANSFER ACTION

(a) Any transfer of the Cable System without complying with Section 2.6 above shall be null and void, and shall be deemed a material breach of this Renewal License.

(b) If the Issuing Authority denies its consent to any such action and a transfer has nevertheless been effected, the Issuing Authority may revoke and terminate this Renewal License, unless such transfer is otherwise allowable pursuant to applicable law.

(c) The grant or waiver of any one or more of such consents shall not render unnecessary any subsequent consent or consents, nor shall the grant of any such consent constitute a waiver of any other rights of the Town.

ARTICLE 3

SYSTEM DESIGN

Section 3.1---SUBSCRIBER NETWORK

(a) The Licensee shall make its Cable Services available to all residents of the Town provided that the Licensee is able to obtain any necessary easements, permits, and/or permission from owners of property and multiple dwelling units.

(b) The Licensee shall transmit all of its Signals to Lakeville Subscribers in stereo, provided that such Signals are available and furnished to the Licensee in stereo.

(c) The Cable Television System, pursuant to Section 3.1 herein, shall conform to the FCC video technical specifications contained in **Exhibit 1** attached hereto and made a part hereof. At all times throughout the Renewal License, the Licensee shall meet all applicable FCC video technical standards.

Section 3.2---EMERGENCY ALERT SYSTEM

The Subscriber Network shall comply with the FCC's Emergency Alert System ("EAS") regulations.

Section 3.3---PARENTAL CONTROL CAPABILITY

The Licensee shall comply with all requirements of federal law(s) governing Subscribers' capability to control the reception of any channels being received on their television sets.

ARTICLE 4

MAINTENANCE AND OPERATION

Section 4.1---SERVICE AVAILABLE TO ALL RESIDENTS

(a) The Licensee shall make its Cable Service available to all residents of the Town, subject to there being ten (10) dwelling units per aerial mile (or fractions thereof) and/or fifteen (15) dwelling units per underground mile (or fractions thereof), measured from the nearest Trunk and Distribution System plant.

(b) Installation charges shall be non-discriminatory. A standard aerial installation charge shall be established by the Licensee which shall apply to any residence located not more than two hundred feet (200') from the existing aerial Trunk and Distribution System and additions thereto. The Licensee may charge residents located more than 200 feet from the existing aerial Trunk and Distribution System, and additions thereto, time and materials charges. The Licensee shall have up to, but not more than, ninety (90) days, subject to Force Majeure, in order to survey, design and install non-standard installations that are more than 200 feet from the existing Trunk and Distribution System.

Section 4.2---LOCATION OF CABLE TELEVISION SYSTEM

The Licensee shall own, install, operate and maintain the Cable Television System within the Town of Lakeville. Licensee-owned poles, towers, if any, and other obstructions shall be erected so as not to interfere with vehicular or pedestrian traffic over Public Ways. The erection and location of all Licensee-owned poles, towers, if any, and other obstructions shall be in accordance with all applicable State and local laws and regulations.

Section 4.3---UNDERGROUND FACILITIES

(a) In the areas of the Town having telephone lines and electric utility lines underground, or in the future specified to be, underground, whether required by law or not, all of the Licensee's lines, cables and wires shall be underground. At such time as these facilities are placed underground by the telephone and electric utility company, the Licensee shall likewise place its facilities underground at no cost to the Town, unless the Town makes public funds available to occupiers of the rights-of-way to aid in the cost of said underground project(s).

(b) Pursuant to Section 4.3(a) above, underground cable lines shall be placed beneath the pavement subgrade in compliance with applicable Town by-laws, rules, regulations and/or standards. It is the policy of the Town that existing poles for electric and communication purposes be utilized wherever possible and that underground installation is preferable to the placement of additional poles.

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(c) Except as provided for in paragraph (a) herein, in the event that the Licensee is required to place existing aerial plant underground, the Licensee reserves its right to pass those costs through to Subscribers if and to the extent allowed by applicable law

(d) Nothing in this Section 4.3 shall be construed to require the Licensee to construct, operate, or maintain underground any ground-mounted appurtenances such as Subscriber taps, line extenders, system passive devices, amplifiers, power supplies, pedestals, or other related equipment.

Section 4.4---TREE TRIMMING

In installing, operating and maintaining equipment, cable and wires, the Licensee shall avoid all unnecessary damage and/or injury to trees, in and along Public Ways or Streets. The Licensee shall be subject to M.G.L. Chapter 87 and shall comply with all rules established by the Issuing Authority and/or its designee(s) during the term of this Renewal License. All tree and/or root trimming and/or pruning provided for herein shall be done pursuant to appropriate regulations of the Town.

Section 4.5---RESTORATION TO PRIOR CONDITION

Whenever the Licensee takes up or disturbs any pavement, sidewalk or other improvement of any Public Way, the same shall be replaced and the surface restored in as good condition as before entry as soon as practicable. If the Licensee fails to make such restoration within a reasonable time, the Issuing Authority may fix a reasonable time for such restoration and repairs and shall notify the Licensee in writing of the restoration and repairs required and the time fixed for performance thereof. Upon failure of the Licensee to comply within the specified time period, the Issuing Authority may cause proper restoration and repairs to be made and the reasonable expense of such work shall be paid by the Licensee upon demand by the Issuing Authority.

Section 4.6---TEMPORARY RELOCATION

The Licensee shall temporarily raise or lower its wires or other equipment upon the reasonable request of any Person holding a building moving permit issued by the Town. Such raising or lowering shall be at no cost to the Town. The Licensee shall be given reasonable notice necessary to maintain continuity of service.

Section 4.7---DISCONNECTION AND RELOCATION

The Licensee shall, upon reasonable advance notice, without cost to the Town, protect, support, temporarily disconnect, relocate in the same Street or other Public Way, or remove from any Street or any other Public Ways, any of its property as required by the Issuing Authority and/or its designee(s) by reason of traffic conditions, public safety, street construction, change or establishment of street grade, or the construction of any public improvement or structure by any Town department acting in a governmental capacity.

Section 4.8---**SAFETY STANDARDS**

The Licensee shall construct, install, operate, maintain and remove the Cable Television System in conformance with Occupational Safety and Health Administration regulations, the Massachusetts Electrical Code, the National Electrical Code, the National Electrical Safety Code, the rules and regulations of the Cable Division and the FCC, all State and local laws, any other applicable regulations, and all land use restrictions as the same exist or may be amended hereafter. Enforcement of such codes shall be by the appropriate regulatory authority.

Section 4.9---**PEDESTALS**

Pedestals housing passive devices may be installed and utilized by the Licensee in and on the Town's Public Way(s) for the provision of Cable Service(s), subject to the Licensee applying for and receiving a permit for such installation and/or utilization. In any cases in which Pedestals housing passive devices (any device that routes or directs a signal that does not have an external power source) are to be utilized, in Town Public Ways or within the Town public lay-out, such equipment must be installed in accordance with applicable DPW regulations; provided, however, that the Licensee may place active devices (amplifiers, line extenders, power supplies, etc.) in a low profile electronic control box at Town approved locations to be determined when the Licensee applies for a permit. All pedestals shall be shown on construction maps submitted to the Town when the Licensee applies for a permit(s). In the event that the Licensee is no longer utilizing any such Pedestals for Cable Service(s), the Licensee shall remove any such Pedestals from the Public Ways in a timely manner, unless the Licensee is otherwise permitted to use such Pedestals pursuant to applicable law.

Section 4.10---**PRIVATE PROPERTY**

The Licensee shall be subject to all laws, by-laws and/or regulations regarding private property in the course of constructing, upgrading, installing, operating and maintaining the Cable Television System in the Town. The Licensee shall promptly repair or replace all private property, real and personal, damaged or destroyed as a result of the construction, installation, operation or maintenance of the Cable System at its sole cost and expense.

Section 4.11---**RIGHT TO INSPECTION OF CONSTRUCTION**

The Issuing Authority or its designee(s) shall have the right, at its cost, to inspect all construction and installation work performed subject to the provisions of this Renewal license in order to ensure compliance with the terms and conditions of the Renewal License and all other applicable law. Any such inspection shall not interfere with the Licensee's operations, except in emergency situations. Except for emergency situations, the Issuing Authority shall provide the Licensee with timely notice of any such inspection(s). The Licensee shall have the right to have a representative present at any such inspection. Both parties shall make a good faith effort to work with each other to schedule any such inspections at a mutually convenient time.

Section 4.12---CABLE SYSTEM MAPS

Licensee shall maintain a complete set of strand maps of the Town, which will show those areas in which its facilities exist. The strand maps will be retained at Licensee's primary place of business and will be available to the Issuing Authority for inspection by the Issuing Authority upon written request. Upon written request of the Issuing Authority, Licensee shall provide a copy of such strand map(s) to the Town not more than once annually.

Section 4.13---COMMERCIAL ESTABLISHMENTS

The Licensee shall be required to make Cable Service(s) when available to any commercial establishments in the Town, provided that said establishment(s) agrees to pay for installation and subscription costs as established by the Licensee.

Section 4.14---"DIG SAFE"

The Licensee shall comply with all applicable "dig-safe" provisions, pursuant to Massachusetts General Laws Chapter 82, Section 40.

Section 4.15---SERVICE INTERRUPTION

Except where there exists an emergency situation necessitating a more expeditious procedure, the Licensee may interrupt Service for the purpose of repairing or testing the Cable Television System only during periods of minimum use and, when practical, only after a minimum of forty-eight (48) hours notice to all affected Subscribers.

ARTICLE 5

SERVICES AND PROGRAMMING

Section 5.1---**BASIC SERVICE**

The Licensee shall provide a Basic Service which shall include all Signals which are required to be carried by a Cable Television System serving the Town pursuant to applicable federal statute or regulation.

Section 5.2---**PROGRAMMING**

(a) Pursuant to Section 624 of the Cable Act, the Licensee shall maintain the mix, quality and broad categories of Programming set forth in **Exhibit 2**, attached hereto and made a part hereof. Pursuant to federal law, all Programming decisions, including the Programming listed in **Exhibit 2**, attached hereto, shall be at the sole discretion of the Licensee.

(b) Pursuant to the rules and regulations of the Cable Division, the Licensee shall provide the Issuing Authority and all Subscribers with notice of its intent to substantially change the Lakeville Programming line-up at least thirty (30) days before any such change is to take place, and the Licensee shall provide Subscribers with a channel line-up card or other suitable marker indicating the new channel line-up.

Section 5.3---**LEASED CHANNELS FOR COMMERCIAL USE**

Pursuant to Section 612 (b)(1)(B) of the Cable Act, the Licensee shall make available channel capacity for commercial use by Persons unaffiliated with the Licensee.

Section 5.4---**EQUIPMENT/ CABLE COMPATIBILITY**

(a) In order that Subscribers to the Cable Television System have the capability to simultaneously view and tape any two channels and set VCR, DVR ("Digital Video Recorder") or DVD player controls to record multiple channels, the Licensee shall provide to any Subscriber, upon request, equipment which will allow VCR, DVR or DVD player owners to tape and view simultaneously any channel capable of being received by such owner's television set and/or VCR, DVR or DVD player, the exception being that the Subscriber will not be able to view and record two scrambled Signals simultaneously. Said equipment shall be available to all Subscribers in accordance with applicable law

(b) The Licensee reserves its right to Scramble or otherwise encode any cable channel(s), as is reasonably necessary, in the Licensee's judgment, to protect the Licensee from unauthorized reception of its Signals, in accordance with applicable law(s).

Section 5.5---CONTINUITY OF SERVICE

It shall be the right of all Subscribers to receive Cable Service insofar as their financial and other obligations to the Licensee are honored; provided, however, that the Licensee shall have no obligation to provide Cable Service to any Person who or which the Licensee has a reasonable basis to believe is utilizing an unauthorized Converter and/or is otherwise obtaining any Cable Service without required payment thereof. The Licensee shall ensure that all Subscribers receive continuous, uninterrupted Cable Service, except for necessary Service interruptions or as a result of Cable System or equipment failures. When necessary, non-routine Service interruptions can be anticipated, the Licensee shall notify Subscribers of such interruption(s) in advance.

ARTICLE 6

PUBLIC, EDUCATIONAL AND GOVERNMENTAL ACCESS FACILITIES AND SUPPORT

Section 6.1---PUBLIC, EDUCATIONAL AND GOVERNMENTAL ACCESS

The Access Provider or nonprofit Access Corporation (the Access Corporation), as designated by the Issuing Authority, shall continue to be responsible for the provision of non-commercial PEG Access Programming to Subscribers and the Town, pursuant to the provisions of this Article 6 herein.

Section 6.2---PEG ACCESS CORPORATION

(a) Upon the Effective Date, the Access Corporation shall, acting as a nonprofit educational and charitable purpose tax exempt entity in accordance with Section 501(c)(3) of the Internal Revenue Code, continue to provide services to PEG Access Users and the Town, as follows:

(1) Schedule, operate and program the PEG Access Channels provided in accordance with Section 6.3 below;

(2) Purchase, maintain and/or lease PEG Access equipment, with the funds allocated in accordance with applicable law for such purposes in Section 6.4 below;

(3) Conduct training programs in the skills necessary to produce quality PEG Access Programming;

(4) Provide technical assistance, pre-production services, post-production services and production services to PEG Access Users, using Access Corporation staff and volunteers;

(5) Establish rules, procedures and guidelines for use of the PEG Access Channels;

(6) Accomplish such other tasks relating to the operation, scheduling and/or management of PEG Access Channels, facilities and equipment as appropriate and necessary; and

(7) Produce or assist PEG Access Users in the production of original, non-commercial Video Programming of interest to Subscribers and focusing on Town issues, events and activities.

Section 6.3---PEG ACCESS CHANNELS

(a) The Licensee shall continue to make available for use by the Issuing Authority and/or the Access Corporation three (3) Licensee-owned Downstream Channels for PEG Access purposes, which shall be used to transmit non-commercial PEG Access Programming to Subscribers, at no charge by the Licensee to the Town and/or the Access Corporation and shall be subject to the control and management of the Issuing Authority and/or the Access Corporation.

(b) In addition to the foregoing three PEG Access channels and upon receipt of payment by the Issuing Authority, the Licensee shall make available one (1) High Definition (HD) PEG Access Channel for PEG Access purposes. Said HD PEG Access Channel shall be made available within thirty-six (36) months of the Effective Date of this Renewal License. In conjunction with the provision of such HD PEG Access Channel, Licensee shall install, own, operate and maintain SD-SDI encoders and associated equipment for the other three (3) PEG Access Channels. As determined by the issuing authority, the Town and/or Access Corporation is responsible for payment to the Licensee of the \$30,000 cost associated with providing an HD PEG channel and the SD-SDI equipment and installation.

(c) The Licensee shall not move or otherwise relocate the channel locations of the PEG Access Channel(s), once established, without a minimum of sixty (60) days advance, written notice to the Issuing Authority and the Access Corporation.

(d) Said PEG Access Channel(s) shall be made available and operated by the Town and the Access Corporation at no charge to Users.

(e) The Licensee shall monitor the PEG Access Channels, including an HD PEG Access Channel if provided pursuant to this License, for technical quality and shall ensure that they are maintained at FCC standards commensurate with those which apply to the Cable System's commercial channels. Upon the written request of the Issuing Authority, the Licensee shall make available a copy of its most recent annual performance tests.

(f) Pursuant to Section 6.5 below, the Licensee shall be responsible for ensuring that PEG Access Programming can be originated from the remote locations listed in **Exhibit 5**, attached hereto and made a part hereof, and sent to the Headend or Hub on an Upstream Channel(s) provided by the Licensee for interconnection with and on said Downstream PEG Access Channels.

Section 6.4---PEG ACCESS EQUIPMENT/FACILITIES FUNDING

(a) The Licensee shall provide capital funding to the Issuing Authority or its Access Designee for capital costs for public, educational or governmental (PEG) access facilities (the "PEG Access Capital Funding") in the amount of One Hundred Thousand Dollars (\$100,000) on or before the below referenced dates, as follows:

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April 1, 2022	\$10,000
April 1, 2023	\$10,000
April 1, 2024	\$10,000
April 1, 2025	\$10,000
April 1, 2026	\$10,000
April 1, 2027	\$10,000
April 1, 2028	\$10,000
April 1, 2029	\$10,000
April 1, 2030	\$10,000
April 1, 2031	\$10,000

- (b) In no case shall said \$100,000.00 for capital equipment and facilities payments be counted against (i) any License Fee payment, required by Section 7.1 infra; (ii) the annual PEG Access/Cable-Related Funding, pursuant to Section 7.2 infra; and/or (iii) any other fees or payments required by applicable laws. The payments in paragraph (a) above shall be made directly to the Issuing Authority, and/or its designee(s) and/or the Access Corporation, as directed by the Issuing Authority in writing.

- (c) In the event that the payment required to be made herein is not tendered on or before the dates fixed herein, interest due on such required payment shall accrue from the date due and be paid to the Issuing Authority, its designee(s) and/or the Access Corporation at the annual rate of two percent (2%) above the Prime Rate.

Section 6.5--- PEG ACCESS CABLECASTING

(a) In order that the Issuing Authority, its designee(s) and/or the Access Providers can cablecast PEG Access Programming over the Subscriber Network PEG Access Downstream Channels, all PEG Access Programming shall be provided to the Licensee at the input of the Licensee-owned encoders to be located at the PEG Access Studios (4 Precinct Road, Lakeville), which shall be the demarcation point between Licensee's equipment and the PEG Access provider's equipment. From the demarcation point (at the input into the Licensee-owned encoders), PEG Access Programming shall be transported via the existing fiber connection between the existing Lakeville Access studio and the Licensee's Headend at no charge to the Town and/or Access designee. Further to the foregoing, from the Effective Date of this Renewal License, Licensee shall continue to maintain, operate and own the existing PEG Access video return lines ("Video Return Lines" or "VRL") specified in Exhibit 5 and as set forth below and at no charge to the Town or Access Designee/Provider to the extent consistent with the cable act and applicable laws, in accordance with this Renewal License. Licensee shall continue the video return line applications and operations from the video return sites as provided as of the Effective Date of this Renewal License and from additional locations, if any, provided pursuant to the terms herein.

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(b) The Licensee shall ensure that said PEG Access Programming is automatically switched electronically at the Headend or hub site to the appropriate Subscriber Network PEG Access Downstream Channel, in an efficient and timely manner. At the Headend or the hub site, said PEG Access Programming shall be retransmitted in the downstream direction on one of the Subscriber Network PEG Access Downstream Channels. The Licensee shall not charge the Issuing Authority, its designee(s) and/or the Access Corporation for such electronic switching responsibility. Any manual switching shall be the responsibility of the Access Corporation or the Issuing Authority. The Licensee and the Issuing Authority shall discuss in good faith any difficulties that arise regarding cablecasting of PEG Access Programming.

(c) The Licensee shall maintain, repair and/or replace any Licensee-owned Headend or hub site Signal processing equipment including but not limited to the encoders at the existing 4 Precinct Road, Lakeville studio, sites as set forth in Section 6.5(d). The Town's PEG Access Provider shall maintain, repair and/or replace the studio or processing equipment, portable modulators and demodulators and processors owned and operated by the PEG Access Provider or the Town subject to Licensee being responsible for encoders replacing modulators in accordance with Section 6.5(d) below. Unless otherwise agreed to, the demarcation point between the Licensee's equipment and/or the Town's or the PEG Access Provider's equipment shall be at the input of the Licensee-owned encoder(s) or equivalent device used for video Signal transport.

(d) As part of the PEG access video return system described above in subsection a, upon receipt of payment by the Town **or by the Access Provider as determined by the Issuing Authority**, the Licensee shall purchase, install and operate standard definition serial digital interface (SD/SDI) equipment for three (3) PEG Access Channels and equipment for one 1 high definition (HD) access channels. Said PEG access video return equipment shall be installed by Licensee at the existing PEG studio at 4 Precinct Street, Lakeville and its own facilities not later than thirty-six (36) months from the Effective Date of this Renewal License. The Licensee shall own, maintain and repair, and replace if needed, said equipment for the entire term of this Renewal License. The costs for this SD/SDI/HD shall be paid in accordance with Section 6.3(b) above.

(e) In the event of a relocation initiated by the Town and Access Provider of the existing PEG Access Provider studio, hubsite and demarcation point, Licensee shall interconnect its Cable System to said new location subject to the following. Any such relocation of the studio or PEG hubsite initiated by Town or Access Provider, or replacement costs above and beyond said relocation, such as costs related to Licensee replacing, relocating or changing the hub site equipment or connectivity facilities pursuant to this Section 6.5 shall be the sole cost of the PEG Access Provider or Town **as determined by the Issuing Authority**, subject to the Licensee not initiating, causing or being responsible for the need for such equipment or connectivity facilities relocation or replacement. No such additional studio or hub site relocation shall occur at Access Provider or Town expense without Licensee providing a written estimate to the Town and PEG Access Provider in advance, and the Town and Access Provider approving and consenting to Licensee's estimate. The Licensee shall not be required to commence relocating said equipment or facilities until it receives from the Access Provider or Town payment of the entire project estimated cost. Licensee shall complete said relocation project, if any, no later than eighteen (18) months after receiving said payment of the entire project cost.

Section 6.6---CENSORSHIP

Neither the Issuing Authority, the Town, the Licensee or the Access Corporation shall engage in any program censorship or any other control of the content of the Public Access Programming on the Cable System, except as otherwise required or permitted by applicable law.

Section 6.7---EQUIPMENT OWNERSHIP

The Issuing Authority, its designee(s) and/or the Access Corporation shall own all PEG Access equipment purchased with funding pursuant to Section 6.4 supra. The Licensee shall have no obligation for maintenance, repair or replacement of such PEG Access equipment

ARTICLE 7

LICENSE FEES

Section 7.1---LICENSE FEE PAYMENTS

(a) Pursuant to Massachusetts General Laws Chapter 166A, Section 9, the Licensee shall pay to the Town, throughout the term of this Renewal License, a License Fee equal to fifty cents (\$.50) per Subscriber per year, or such higher amount as may in the future be allowed pursuant to State and/or federal law. The number of Subscribers, for purposes of this section, shall be calculated in compliance with applicable law(s). Said Licensee Fees shall be paid to the Town no later than March 15th of each year of this Renewal License, unless provided for otherwise by applicable law.

(b) The Licensee shall not be liable for a total financial commitment pursuant to this Renewal License and applicable law in excess of five percent (5%) of its Gross Annual Revenues; provided, however, that said five percent (5%) shall include the following: (i) the annual funding for PEG Access/Cable-Related Funding pursuant to Section 7.2 below and (ii) any License Fees that may be payable to the Town and/or the State provided, however, that said five percent (5%) shall not include the following: (i) any interest due herein to the Town and/or the Access Corporation because of late payments; (ii) the equipment payments payable to the Issuing Authority, its designee(s) and/or the Access Corporation pursuant to Section 6.4 supra; (iii) the costs related to any liquidated damages pursuant to Section 11.2 infra; and (iv) any exclusion to the term "franchise fee" pursuant to Section 622(g)(2) of the Cable Act.

Section 7.2---PEG ACCESS/CABLE-RELATED FUNDING

(a) Effective January 23, 2022, the Licensee shall commence making License Fee payments to the Issuing Authority equal to four and three quarters percent (4.75%) of the Licensee's Gross Annual Revenues, as defined in Section 1.1(21) supra, payable on a quarterly basis. Subject to paragraph (a)(i) below, said payments shall be made directly to the Issuing Authority and/or its designee(s), as determined by the Issuing Authority, on the following quarterly basis: (i) on or before May 15th of each year of this Renewal License for the previous (3) month period of January, February and March; (ii) on or before August 15th of each year of this Renewal License for the previous three (3) month period of April, May and June; (iii) on or before November 15th of each year of this Renewal License for the previous three (3) month period of July, August and September; and (iv) on or before February 15th of each year of this Renewal License for the previous three (3) month period of October, November and December.

(i) The first 4.75% payment under this Renewal License shall be made on or before May 15, 2022 for the previous period from the Effective Date through March 31, 2022.

(ii) Subsequent 4.75% payments under this Renewal License shall be made on the quarterly dates specified in paragraph (a) above.

(b) The Licensee shall file with each of said four and three quarters percent (4.75%) quarterly payments a statement certified by an authorized representative of the Licensee documenting, in reasonable detail, the total of all Gross Annual Revenues of the Licensee during the preceding three (3) month reporting period(s), as well as a completed Gross Annual Revenues Reporting Form, attached hereto as **Exhibit 4**. If the Licensee's quarterly payments to the Issuing Authority were less than four and three quarters percent (4.75%) of the Licensee's Gross Annual Revenues for the reporting period, the Licensee shall pay any balance due to the Issuing Authority no later than the quarterly payment subsequent to the discovery of such underpayment. Said statement shall list all of the general categories comprising Gross Annual Revenues as defined in Section 1.1(21) supra.

(c) In no case shall said four and three quarters percent (4.75%) payment(s) include (i) the equipment/capital funding required by Section 6.4 supra; and/or (ii) applicable License Fee payments to the Town, the State and/or the FCC. Said four and three quarters percent (4.75%) payments shall be considered a Franchise Fee, unless otherwise provided for by applicable law.

(d) In the event that the PEG Access/Cable-Related Funding payments herein required are not tendered on or before the dates fixed in paragraph (a) above, interest due on such fee shall accrue from the date due at the rate of two percent (2%) above the Prime Rate, on the last day of business of the prior month. Any such late payments pursuant to this Section 7.2(d) shall not be deemed to be part of the funding to be paid to the Issuing Authority pursuant to this Section 7.2 and shall be within the exclusion to the term "franchise fee" for requirements incidental to enforcing the Renewal License pursuant to Section 622(g)(2)(D) of the Cable Act.

Section 7.3---**OTHER PAYMENT OBLIGATIONS AND EXCLUSIONS**

(a) The License Fee payments shall be in addition to and shall not constitute an offset or credit against any and all taxes or other fees or charges of general applicability which Licensee or any Affiliated Person shall be required to pay to the Town, or to any State or federal agency or authority, as required herein or by law; the payment of said taxes, fees or charges shall not constitute a credit or offset against the License Fee payments all of which shall be separate and distinct obligations of the Licensee and each Affiliated Person. The Licensee herein agrees that no such taxes, fees or charges shall be used as offsets or credits against the License Fee payments, except as permitted by applicable law.

(b) In accordance with Section 622(h) of the Cable Act, nothing in the Cable Act or this Renewal License shall be construed to limit any authority of the Issuing Authority to impose a tax, fee or other assessment of any kind on any Person (other than the Licensee) with respect to Cable Service provided by such Person over the Cable System for which charges are assessed to Subscribers but not received by the Licensee. For any twelve (12) month period, the fees paid by such Person with respect to any such Cable Service or any other communications Service shall not exceed five percent (5%) of such Person's gross revenues derived in such period from the provision of such service over the System.

Section 7.4---LATE PAYMENT

In the event that the License Fees and/or the PEG Access payments herein required are not tendered on or before the dates fixed in Section 7.1 and Section 7.2 above, interest due on such fees and/or payments shall accrue from the date due at the rate of two percent (2%) above the annual Prime Rate. Any payments to the Town pursuant to this Section 7.5 shall not be deemed to be part of the License Fees to be paid to the Town pursuant to Section 7.1 hereof and shall be within the exclusion to the term "franchise fee" for requirements incidental to enforcing the Renewal License pursuant to Section 622(g)(2)(D) of the Cable Act.

Section 7.5---RECOMPUTATION

(a) Tender or acceptance of any payment required in Article 6 and/or by Section 7.1 and/or Section 7.2 shall not be construed as an accord that the amount paid pursuant to this Renewal License is correct, nor shall such acceptance of payment be construed as a release of any claim that the Issuing Authority may have for additional sums including interest pursuant to Section 6.5 and/or Section 7.2 supra. All amounts paid shall be subject to audit and recomputation by the Issuing Authority, which shall be based on the Licensee's fiscal year and shall occur in no event later than two (2) years after each License Fee payment is tendered with respect to such fiscal year.

(b) If the Issuing Authority has reason to believe that any such payment(s) are incorrect, the Licensee shall have thirty (30) days to provide the Issuing Authority with additional information documenting and verifying the accuracy of any such payment(s). In the event that the Issuing Authority does not believe that such documentation supports the accuracy of such payment(s), the Issuing Authority may conduct an audit of such payment(s). Upon reasonable written notice, the Issuing Authority shall have the right to inspect any records relating to Gross Annual Revenues, as defined herein, in order to establish the accuracy of any payments to the Issuing Authority tendered hereunder.

(c) If, after such audit and recomputation, an additional fee is owed to the Issuing Authority, such fee shall be paid within thirty (30) days after such audit and recomputation. The interest on such additional fee shall be charged from the due date at the Prime Rate during the period that such additional amount is owed. If, after such audit and recomputation, the Licensee has overpaid, such overpayment shall be credited against the next required PEG Access payment to the Issuing Authority, without interest charges of any kind.

Section 7.6---AFFILIATES USE OF SYSTEM

Use of the Cable System by Affiliates shall be in compliance with applicable State and/or federal laws, and shall not detract from Services provided to Lakeville.

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Section 7.7---**METHOD OF PAYMENT**

All License Fee payments by the Licensee to the Issuing Authority pursuant to this Renewal License shall be made payable to the Issuing Authority.

ARTICLE 8

RATES AND CHARGES

Section 8.1---RATE REGULATION

The Town reserves the right to regulate the Licensee's Basic Service rates and charges to the extent allowable under State and federal laws.

Section 8.2---NOTIFICATION OF RATES AND CHARGES

(a) In accordance with applicable law, the Licensee shall file with the Issuing Authority schedules which shall describe all Services offered by the Licensee, all rates and charges of any kind, and all terms or conditions relating thereto. Thirty (30) days prior to changing one of its policies and/or practices regarding equipment, the Licensee shall notify, in writing, the Cable Division, the Issuing Authority and all affected Subscribers of the change, including a description of the changed policy and/or practice, in a typeface that can be easily read and understood by Subscribers.

(b) At the time of initial solicitation or installation of Service, the Licensee shall also provide each Subscriber with an explanation of downgrade and upgrade policies and the manner in which Subscribers may terminate cable service. Subscribers shall have at least thirty (30) days prior to the effective date of any rate increase to either downgrade service or terminate service altogether without any charge. Change of service policies shall be in compliance with 207 CMR 10.00 et seq., attached as **Exhibit 6**.

Section 8.3---PUBLICATION AND NON-DISCRIMINATION

All rates for Subscriber services shall be published and non-discriminatory. A written schedule of all rates shall be available upon request during business hours at the Licensee's business office. Nothing in this Renewal License shall be construed to prohibit the reduction or waiver of charges in conjunction with promotional campaigns for the purpose of attracting or maintaining Subscribers.

Section 8.4---CREDIT FOR SERVICE INTERRUPTION

Pursuant to applicable law(s), in the event that Service to any Subscriber is interrupted for twenty-four (24) or more consecutive hours, the Licensee shall grant such Subscriber a pro rata credit or rebate.

ARTICLE 9

INSURANCE AND BONDS

Section 9.1---INSURANCE

(a) The Licensee shall carry insurance throughout the term of this Renewal License and any removal period, pursuant to M.G.L. Chapter 166A, §5(f), with the Town listed as an additional insured with an insurance company satisfactory to the Issuing Authority, indemnifying the Town and the Licensee from and against all claims for injury or damage to Persons or property, both real and personal, caused by the construction, installation, operation, maintenance and/or removal of the Cable Television System. The amount of such insurance against liability for damage to property shall be no less than One Million Dollars (\$1,000,000.00) as to any one occurrence. The amount of such insurance for liability for injury or death to any Person shall be no less than One Million Dollars (\$1,000,000.00). The amount of such insurance for excess liability shall be Five Million Dollars (\$5,000,000.00) in umbrella form.

(b) The Licensee shall carry insurance against all claims arising out of the operation of motor vehicles and general tort or contract liability in the amount of One Million Dollars (\$1,000,000.00) per occurrence.

(c) All insurance coverage, including Workers' Compensation in amounts required by applicable law, shall be maintained throughout the entire term of this Renewal License. All expenses incurred for said insurance shall be at the sole cost and expense of the Licensee.

(d) The following conditions shall apply to the insurance policies required herein:

(i) Such insurance shall commence no later than the Effective Date of this Renewal License.

(ii) Such insurance shall be primary with respect to any insurance maintained by the Town and shall not call on the Town's insurance for contributions.

(iii) Such insurance shall be obtained from brokers or carriers authorized to transact insurance business in the State.

Section 9.2---PERFORMANCE BOND

(a) The Licensee shall maintain, without charge to the Town, throughout the term of the Renewal License a faithful performance bond running to the Town, with good and sufficient surety licensed to do business in the State in the sum of One Hundred Thousand Dollars (\$100,000.00). Said bond shall be conditioned upon the faithful performance and discharge of all of the obligations imposed by this Renewal License.

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(b) The performance bond shall be effective throughout the term of this Renewal License, including the time for removal of all of the facilities provided for herein, and shall be conditioned that in the event that the Licensee shall fail to comply with any one or more provisions of this Renewal License, the Town shall recover from the surety of such bond all damages suffered by the Town as a result thereof, pursuant to Sections 11.1 and 11.2 infra.

(c) Said bond shall be a continuing obligation of this Renewal License, and thereafter until the Licensee has satisfied all of its obligations to the Town that may have arisen from the grant of the Renewal License or from the exercise of any privilege herein granted. In the event that the Town recovers from said surety, the Licensee shall take immediate steps to reinstate the performance bond to the \$100,000.00 required herein. Neither this section, any bond accepted pursuant thereto, or any damages recovered thereunder shall limit the liability of the Licensee under the Renewal License.

Section 9.3---REPORTING

Upon the written request of the Issuing Authority, the Licensee shall submit to the Issuing Authority, or its designee, copies of all current certificates regarding (i) all insurance policies required herein, and (ii) the performance bond required herein.

Section 9.4---INDEMNIFICATION

The Licensee shall, at its sole cost and expense, indemnify and hold harmless the Issuing Authority, the Town, its officials, boards, commissions, committees, agents and/or employees against all claims for damage due to the actions of the Licensee, its employees, officers or agents arising out of the construction, installation, maintenance, operation and/or removal of the Cable Television System under the Renewal License, including without limitation, damage to Persons or property, both real and personal, caused by the construction, installation, operation, maintenance and/or removal of any structure, equipment, wire or cable installed. Indemnified expenses shall include all reasonable attorneys' fees and costs incurred up to such time that the Licensee assumes defense of any action hereunder. The Issuing Authority shall give the Licensee written notice of its obligation to indemnify and defend the Issuing Authority within ten (10) business days of receipt of a claim or action pursuant to this section.

Section 9.5---NOTICE OF CANCELLATION OR REDUCTION OF COVERAGE

The insurance policies and the performance bond required herein shall each contain an explicit endorsement stating that such insurance policies and performance bond are intended to cover the liability assumed by the Licensee under the terms of the Renewal License and shall contain the following endorsement:

It is hereby understood and agreed that this policy (or performance bond) shall not be cancelled, materially changed or the amount of coverage thereof reduced until

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thirty (30) days after receipt by the Issuing Authority by certified mail of one (1) copy of a written notice of such intent to cancel, materially change or reduce the coverage required herein.

ARTICLE 10

ADMINISTRATION AND REGULATION

Section 10.1---REGULATORY AUTHORITY

The Issuing Authority and/or its designee(s) shall be responsible for the day to day regulation of the Cable Television System. The Issuing Authority and/or its designee(s) shall monitor and enforce the Licensee's compliance with the terms and conditions of this Renewal License. The Issuing Authority shall notify the Licensee in writing of any instance of non-compliance pursuant to Section 11.1 infra.

Section 10.2---PERFORMANCE EVALUATION HEARINGS

(a) The Issuing Authority may hold a performance evaluation hearing every year within sixty (60) days of each anniversary of the Effective Date of this Renewal License. All such evaluation hearings shall be open to the public. The purpose of said evaluation hearing shall be to, among other things, (i) review the Licensee's compliance to the terms and conditions of this Renewal License, with emphasis on PEG Access Channels, facilities and support; customer service and Complaint response; and (ii) hear comments, suggestions and/or complaints from the public. The Issuing Authority shall provide the Licensee with advance, written notice regarding compliance matters.

(b) The Issuing Authority shall have the right to question the Licensee on any aspect of this Renewal License including, but not limited to, the operation, maintenance and/or removal of the Cable Television System. During review and evaluation by the Issuing Authority, the Licensee shall fully cooperate with the Issuing Authority and/or its designee(s), and produce such documents or other materials relevant to such review as are reasonably requested from the Town. Any Subscriber or other Person may submit comments during such review hearing, either orally or in writing, and such comments shall be duly considered by the Issuing Authority.

(c) Within sixty (60) days after the conclusion of such review hearing(s), the Issuing Authority shall issue a written report with respect to the Licensee's compliance, and send one (1) copy to the Licensee and file one (1) copy with the Town Clerk's Office. If noncompliance is found which result in a violation of any of the provisions of this Renewal License, the Licensee shall respond and propose a plan for implementing any changes or improvements necessary, pursuant to Section 11.1 infra. Said report shall report on the Licensee's compliance to the terms and conditions of this Renewal License, as well.

Section 10.3---NONDISCRIMINATION

The Licensee shall not discriminate against any Person in its solicitation, service or access activities, if applicable, on the basis of race, color, creed, religion, ancestry, national origin, geographical location within the Town, sex, sexual orientation, disability, age, marital status, or status with regard

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to public assistance. The Licensee shall be subject to all other requirements of federal and State laws or regulations, relating to nondiscrimination through the term of the Renewal License. This Section 10.3 shall not affect the right of the Licensee to offer discounts.

Section 10.4---EMERGENCY REMOVAL OF PLANT

If, at any time, in case of fire or disaster in the Town, it shall become necessary in the reasonable judgment of the Issuing Authority or any designee(s), to cut or move any of the wires, cables, amplifiers, appliances or appurtenances of the Cable Television System, the Town shall have the right to do so at the sole cost and expense of the Licensee.

Section 10.5---REMOVAL AND RELOCATION

The Issuing Authority shall have the power at any time to order and require the Licensee to remove or relocate any pole, wire, cable or other structure owned by the Licensee that is dangerous to life or property. In the event that the Licensee, after notice, fails or refuses to act within a reasonable time, the Issuing Authority shall have the power to remove or relocate the same at the sole cost and expense of the Licensee, which cost shall be summarized by the Issuing Authority.

Section 10.6---JURISDICTION

Jurisdiction and venue over any dispute, action or suit shall be in any court of appropriate venue and subject matter jurisdiction located in the Commonwealth of Massachusetts and the parties by the instrument subject themselves to the personal jurisdiction of said court for the entry of any such judgment and for the resolution of any dispute, action, or suit.

ARTICLE 11

**DETERMINATION OF BREACH
LIQUIDATED DAMAGES-LICENSE REVOCATION**

Section 11.1---DETERMINATION OF BREACH

In the event that the Issuing Authority has reason to believe that the Licensee has defaulted in the performance of any or several provisions of the Renewal License, except as excused by Force Majeure, the Issuing Authority shall notify the Licensee in writing, by certified mail, of the provision or provisions which the Issuing Authority believes may have been in default and the details relating thereto. The Licensee shall have thirty (30) days from the receipt of such notice to:

(a) respond to the Issuing Authority in writing, contesting the Issuing Authority's assertion of default and providing such information or documentation as may be necessary to support the Licensee's position.

(b) cure any such default (and provide written evidence of the same), or, in the event that by nature of the default, such default cannot be cured within such thirty (30) day period, to take reasonable steps to cure said default and diligently continue such efforts until said default is cured. The Licensee shall report to the Issuing Authority, in writing, by certified mail, at twenty-one (21) day intervals as to the Licensee's efforts, indicating the steps taken by the Licensee to cure said default and reporting the Licensee's progress until such default is cured.

(c) In the event that the Licensee fails to respond to such notice of default and to cure the default or to take reasonable steps to cure the default within the required thirty (30) day period, the Issuing Authority or its designee shall promptly schedule a public hearing no sooner than fourteen (14) days after written notice, by certified mail, to the Licensee. The Licensee shall be provided reasonable opportunity to offer evidence and be heard at such public hearing.

(d) Within thirty (30) days after said public hearing, the Issuing Authority shall determine whether or not the Licensee is in default of any provision of the Renewal License and shall issue a written determination of its findings. In the event that the Issuing Authority, after such hearings, determines that the Licensee is in such default, the Issuing Authority may determine to pursue any of the following remedies:

- (i) Seek specific performance of any provision in the Renewal License that reasonably lends itself to such remedy as an alternative to damages;
- (ii) Assess liquidated damages in accordance with the schedule set forth in Section 11.2 below;
- (iii) Commence an action at law for monetary damages;
- (iv) Foreclose on all or any appropriate part of the security provided pursuant to Section 9.2 herein;

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(v) Declare the Renewal License to be revoked subject to Section 11.3 below and applicable law;

(vi) Invoke any other lawful remedy available to the Town.

Section 11.2---LIQUIDATED DAMAGES

(a) For the violation of any of the following provisions of this Renewal License, liquidated damages shall be paid by the Licensee to the Issuing Authority, subject to Section 11.1 above. Any such liquidated damages shall be assessed as of the date that the Licensee received written notice, by certified mail, of the provision or provisions which the Issuing Authority believes are in default, provided that the Issuing Authority made a determination of default pursuant to Section 11.1 above. On an annual basis from the Effective Date, the Licensee shall not be liable for liquidated damages that exceed Twenty-Five Thousand Dollars (\$25,000).

(1) For failure to fully activate, operate and maintain the Subscriber Network in accordance with Section 3.1 herein, Seven Hundred Fifty Dollars (\$750.00) per day, for each day that any such non-compliance continues.

(2) For failure to obtain the advance, written approval of the Issuing Authority for any transfer of this Renewal License in accordance with Section 2.6 herein, Five Hundred Dollars (\$500.00) per day, for each day that any such non-compliance continues.

(3) For failure to comply with the PEG Access Programming and equipment provisions in accordance with the requirements in Article 6 herein, Two Hundred Fifty Dollars (\$250.00) per day, for each day that any such non-compliance continues; provided, however, that Section 6.4 supra is not subject to assessment of liquidated damages only during such time that interest charges are being levied.

(4) For failure to install, operate and maintain the remote origination locations in accordance with Section 6.9 herein and **Exhibit 56**, attached hereto, Two Hundred Dollars (\$200.00) per day that any such non-compliance continues.

(5) For failure to comply with the FCC's Customer Service Obligations in accordance with Section 12.5 infra, and **Exhibit 78** attached hereto, Two Hundred Dollars (\$200.00) per day that any such non-compliance continues.

(6) For failure to submit reports, pursuant to Article 13 herein, Fifty Dollars (\$50.00) per day that any of said reports are not submitted as required.

(b) Such liquidated damages shall not be a limitation upon, any other provisions of the Renewal License and applicable law, including revocation, or any other statutorily or judicially imposed penalties or remedies.

(c) Each of the above-mentioned cases of non-compliance shall result in damage to the Town, its residents, businesses and institutions, compensation for which will be difficult to ascertain. The Licensee agrees that the liquidated damages in the amounts set forth above are fair and reasonable compensation for such damage. The Licensee agrees that said foregoing amounts are liquidated damages, not a penalty or forfeiture, and are within one or more exclusions to the term "franchise fee" provided by Section 622(g)(2)(A)-(D) of the Cable Act.

Section 11.3---REVOCATION OF THE RENEWAL LICENSE

To the extent permitted by applicable law and subject to the provisions of Section 11.1 supra, in the event that the Licensee fails to comply with any material provision of the Renewal License, the Issuing Authority may revoke the Renewal License granted herein.

Section 11.4---TERMINATION

The termination of the Renewal License and the Licensee's rights herein shall become effective upon the earliest to occur of: (i) the revocation of the Renewal License by action of the Issuing Authority, pursuant to Section 11.1 and 11.3 above; (ii) the abandonment of the Cable System, in whole or material part, by the Licensee without the express, prior approval of the Issuing Authority; or (iii) the expiration of the term of the Renewal License. In the event of any termination, the Town shall have all of the rights provided in the Renewal License unless the Licensee is otherwise permitted to continue operating the Cable System pursuant to applicable law(s).

Section 11.5---NOTICE TO TOWN OF LEGAL ACTION

Except in an emergency situation, in the event that the Licensee or the Issuing Authority intends to take legal action against the other party for any reason, it shall first give the other party reasonable notice that an action will be filed.

Section 11.6---NON-EXCLUSIVITY OF REMEDY

No decision by the Issuing Authority or the Town to invoke any remedy under the Renewal License or under any statute, law or by-law shall preclude the availability of any other such remedy.

Section 11.7---NO WAIVER-CUMULATIVE REMEDIES

(a) No failure on the part of the Issuing Authority or the Town, or the Licensee to exercise, and no delay in exercising, any right in the Renewal License shall operate as a waiver thereof, nor shall any single or partial exercise of any such right preclude any other right, all subject to the conditions and limitations contained in the Renewal License.

(b) The rights and remedies provided herein are cumulative and not exclusive of any remedies provided by law, and nothing contained in the Renewal License shall impair any of the rights of the Issuing Authority or the Town or the Licensee under applicable law, subject in each case to the terms and conditions in the Renewal License.

(c) No waiver of, nor failure to exercise any right or remedy by the Issuing Authority, the Town or the Licensee at any one time shall affect the exercise of such right or remedy or any other right or remedy by the Town at any other time. In order for any waiver of the Issuing Authority, Town or the Licensee to be effective, it shall be in writing.

(d) The failure of the Issuing Authority or the Town to take any action in the event of any breach by the Licensee shall not be deemed or construed to constitute a waiver of or otherwise affect the right of the Issuing Authority or the Town to take any action permitted by this Renewal License at any other time in the event that such breach has not been cured, or with respect to any other breach by the Licensee.

ARTICLE 12

SUBSCRIBER RIGHTS AND CONSUMER PROTECTION

Section 12.1---CUSTOMER SERVICE OFFICE

For the entire term of this Renewal License, the Licensee shall continue to maintain, operate and staff its full-time customer service office in a town reasonably convenient to Lakeville, for the purpose of receiving customer payments, inquiries and Complaints and equipment return/exchange, made in person, including without limitation, those regarding billing, Service, installation, equipment malfunctions and answering general inquiries. Said customer service office shall be open for walk-in business during Normal Business Hours.

Section 12.2---TELEPHONE ACCESS

(a) The Licensee shall comply with the FCC's Customer Service Obligations at 47 C.F.R. §76.309, attached hereto as **Exhibit 7**, during Normal Business Hours, as defined therein.

(b) The Licensee's customer service call center shall have a publicly listed local or toll-free telephone number for Lakeville Subscribers.

(c) Pursuant to 47 C.F.R. §76.309(c)(1)(B), under Normal Operating Conditions, as defined, telephone answer time by a customer service representative, including wait time, shall not exceed thirty (30) seconds when the connection is made. If the call needs to be transferred, transfer time shall not exceed thirty (30) seconds. Said standards shall be met no less than ninety (90) percent of the time under normal operating conditions, measured on a quarterly basis.

(d) A Subscriber shall receive a busy signal less than three (3%) of the time, measured on a quarterly basis, under normal operating conditions.

(e) The Licensee shall not be required to acquire equipment or perform surveys to measure compliance with the telephone answering standards above unless an historical record of complaints indicates a clear failure to comply.

Section 12.3---CUSTOMER SERVICE CALL CENTER

(a) The Licensee shall maintain and operate its customer service call center twenty-four (24) hours a day, seven (7) days a week, including holidays. The Licensee reserves the right to modify its business operations with regard to such customer service call center. The Licensee shall comply with all State and federal requirements pertaining to the hours of operation of such customer service call center.

(b) In the event that the Licensee does not maintain and operate its customer service call center

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twenty-four (24) hours a day, seven (7) days a week, the Licensee shall maintain a telephone answering service to handle Subscriber inquiries, Complaints and emergencies, and provide proper referral regarding billing and other Subscriber information. The Licensee shall log all such after-hours calls. Said answering service shall (i) forward all inquiries and/or Complaints to the Licensee the morning of the next business day and (ii) inform each Subscriber calling that his or her Complaint will be referred to the Licensee's Customer Service Department for response. If requested, or reasonably warranted by the reported nature of the Subscriber's problem or inquiry, the Licensee shall promptly contact each individual Subscriber to follow-up on their individual problem and/or inquiry.

Section 12.4---INSTALLATION VISITS-SERVICE CALLS-RESPONSE TIME

(a) The Licensee shall provide Cable Service(s), for new aerial installations, to Lakeville residents who request Service within seven (7) business days of said request, or at such time as is mutually agreed-upon by the Licensee and said Subscriber. Underground installations shall be completed as expeditiously as possible, weather permitting. If arranging appointments for installation, the Licensee shall specify in advance whether such will occur in the morning or afternoon, or a more narrow interval, if possible, and the Licensee shall make reasonable efforts to install at times convenient to Subscribers (including times other than 9:00 a.m. to 5:00 p.m. weekdays).

(b) A Subscriber Complaint or request for Service received after Normal Business Hours shall be responded to the next business morning.

(c) The Licensee shall ensure that there are stand-by technician(s) on-call at all times after Normal Business Hours. The answering service shall be required to notify the stand-by technician(s) of (i) any emergency situations, (ii) an unusual number of calls and/or (iii) a number of similar Complaint calls or a number of calls coming from the same area.

(d) System outages shall be responded to promptly by technical personnel. For purposes of the section, an outage shall be considered to occur when three (3) or more calls are received from any one neighborhood, concerning such an outage, or when the Licensee has reason to know of such an outage.

(e) The Licensee shall remove all Subscriber Drop Cables, within fifteen (15) days of receiving a request from a Subscriber to do so.

Section 12.5---FCC CUSTOMER SERVICE OBLIGATIONS

The Licensee shall comply with the FCC's Customer Service Obligations, codified at 47 U.S.C. Section 76.309, as may be amended from time to time, which standards are attached hereto, and made a part hereof, as **Exhibit 7**.

Section 12.6---BUSINESS PRACTICE STANDARDS

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The Licensee shall provide the Issuing Authority, the Cable Division and all of its Subscribers with the following information in accordance with 207 CMR 10.00 et seq., attached hereto as **Exhibit 6** and made a part hereof, as the same may exist or as may be amended from time to time:

- (i) Billing Practices Notice;
- (ii) Services, Rates and Charges Notice;
- (iii) Form of Bill;
- (iv) Advance Billing and Issuance of Bills;
- (v) Billing Due Dates, Delinquency, Late Charges and Termination of Service;
- (vi) Charges for Disconnection or Downgrading of Service;
- (vii) Billing Disputes; and
- (viii) Security Deposits.

Section 12.7---COMPLAINT RESOLUTION PROCEDURES

(a) The Licensee shall establish a procedure for resolution of Complaints by Subscribers.

(b) Upon reasonable notice, the Licensee shall expeditiously investigate and resolve all Complaints regarding the quality of Service, equipment malfunctions and similar matters. In the event that a Subscriber is aggrieved, the Issuing Authority or its designee(s) shall be responsible for receiving and acting upon such Subscriber Complaints/inquiries, as follows:

(i) Upon the written request of the Issuing Authority or its designee(s), and subject to applicable privacy laws, the Licensee shall, within fourteen (14) business days after receiving such request, send a written report to the Issuing Authority with respect to any Complaint. Such report shall provide a full explanation of the investigation, finding and corrective steps taken by the Licensee. Should a Subscriber have an unresolved Complaint regarding cable television operations, the Subscriber shall be entitled to file his or her Complaint with the Issuing Authority or its designee(s), who shall have primary responsibility for the continuing administration of the Renewal License and the implementation of Complaint procedures. Thereafter, if the Subscriber wishes to participate in further processing of the Complaint, the Subscriber shall meet jointly in Lakeville with the Issuing Authority or its designee(s) and a representative of the Licensee, within thirty (30) days of the Subscriber's filing of his or her Complaint, in order to fully discuss and attempt to resolve such matter.

(c) Notwithstanding the foregoing and subject to applicable privacy laws, if the Issuing Authority or

its designee(s) determines it to be in the public interest, the Issuing Authority or its designee(s) may investigate any Complaints or disputes brought by Subscribers arising from the operations of the Licensee.

Section 12.8---**REMOTE CONTROL DEVICES**

The Licensee shall allow its Subscribers to purchase, from legal and authorized parties other than the Licensee, own, utilize and program remote control devices that are compatible with the Converter(s) provided by the Licensee. The Licensee takes no responsibility for changes in its equipment that might make inoperable the remote control devices acquired by Subscribers.

Section 12.9---**EMPLOYEE IDENTIFICATION CARDS**

All of the Licensee's employees entering, or seeking entrance, upon private property, in connection with the construction, installation, maintenance and/or operation of the Cable System, including repair and sales personnel, shall be required to wear an employee identification card issued by the Licensee and bearing a picture of said employee.

Section 12.10---**PROTECTION OF SUBSCRIBER PRIVACY**

(a) The Licensee shall respect the rights of privacy of every Subscriber and/or User of the Cable Television System and shall not violate such rights through the use of any device or Signal associated with the Cable Television System, and as hereafter provided.

(b) The Licensee shall comply with all privacy provisions contained in the Article 12 and all other applicable federal and state laws including, but not limited to, the provisions of Section 631 of the Cable Act.

(c) The Licensee shall be responsible for carrying out and enforcing the Cable System's privacy policy, and shall at all times maintain adequate physical, technical and administrative security safeguards to ensure that personal subscriber information is handled and protected strictly in accordance with the policy.

Section 12.11---**PRIVACY WRITTEN NOTICE**

At the time of entering into an agreement to provide any Cable Service or other service to a Subscriber, and annually thereafter to all Cable System Subscribers, the Licensee shall provide Subscribers with written notice, as required by Section 631(a)(1) of the Cable Act, which, at a minimum, clearly and conspicuously explains the Licensee's practices regarding the collection, retention, uses, and dissemination of personal subscriber information, and describing the Licensee's policy for the protection of subscriber privacy.

Section 12.12---SUBSCRIBER'S RIGHT TO INSPECT AND VERIFY INFORMATION

(a) The Licensee shall promptly make available for inspection by a Subscriber at a reasonable time and place all personal subscriber information that the Licensee maintains regarding said Subscriber.

(b) A Subscriber may obtain from the Licensee a copy of any or all of the personal subscriber information regarding him or her maintained by the Licensee. The Licensee may require a reasonable fee for making said copy.

(c) A Subscriber or User may challenge the accuracy, completeness, retention, use or dissemination of any item of personal subscriber information. Such challenges and related inquiries about the handling of subscriber information shall be directed to the Licensee. The Licensee shall change any such information upon a reasonable showing by any Subscriber that such information is inaccurate.

Section 12.13---PRIVACY STANDARDS REVIEW

The Issuing Authority and the Licensee shall periodically review the Article 12 to determine that it effectively addresses appropriate concerns about privacy. The Article may be amended periodically by agreement of the Issuing Authority and the Licensee.

ARTICLE 13

REPORTS, AUDITS AND PERFORMANCE TESTS

Section 13.1---GENERAL

(a) Upon written request of the Issuing Authority, the Licensee shall promptly submit to the Town any information in such form and containing such information as may be reasonably requested by the Issuing Authority, which may be reasonably required to establish the Licensee's compliance with its obligations pursuant to the Renewal License.

(b) If the Licensee believes that the documentation requested by the Issuing Authority involves proprietary information, then the Licensee shall submit the information to its counsel, who shall confer with the Town Counsel for a determination of the validity of the Licensee's claim of a proprietary interest.

(c) The Licensee shall file reports in electronic format where and when possible.

Section 13.2---FINANCIAL REPORTS

(a) Upon written request, no later than one hundred twenty (120) days after the end of the Licensee's fiscal year, the Licensee shall furnish the Issuing Authority and/or its designee(s) with Cable Division Forms 200 showing a balance sheet sworn to by an authorized representative of the Licensee. Said forms shall contain such financial information as required by applicable law.

(b) The Licensee shall provide any other reports required by State and/or federal law.

Section 13.3---CABLE SYSTEM INFORMATION

Pursuant to applicable law, upon the Issuing Authority's written request, the Licensee shall file annually with the Issuing Authority a statistical summary of the operations of the Cable System. Said report shall include, but not be limited to, the number of Basic Service Subscribers.

Section 13.4---IN-HOUSE TELEPHONE REPORTS

To establish the Licensee's compliance with the requirements of Sections 12.2 and 12.5 of this Renewal License, the Licensee shall provide to the Issuing Authority, upon written request of the Issuing Authority on a semi-annual basis, a report of regional telephone traffic, generated from an in-house automated call accounting or call tracking system, covering Subscriber calls to the Licensee. Said reports shall include the following information and any other information that may be required by applicable law(s): (i) confirmation that, under Normal Operating Conditions, telephone answer time by a customer representative, including wait time, shall not exceed thirty

(30) seconds when the connection is made (which standard shall be met no less than ninety percent (90%) of the time under Normal Operating Conditions, measured on a quarterly basis); and (ii) confirmation that, under Normal Operating Conditions, the customer will receive a busy signal less than three percent (3%) of the time.

Section 13.5---**SUBSCRIBER COMPLAINT REPORT**

In accordance with the regulations of the Cable Division, the Licensee shall submit a completed copy of Cable Division Form 500, attached hereto as **Exhibit 8** to the Issuing Authority, or its designee(s), as required by the Cable Division.

Section 13.6---**INDIVIDUAL COMPLAINT REPORTS**

Subject to Sections 12.7 supra, the Licensee shall, within fourteen (14) business days after receiving a written request from the Issuing Authority, send a written report to the Issuing Authority with respect to any Complaint. Such report shall provide a full explanation of the investigation, finding(s) and corrective steps taken, as allowed by applicable law.

Section 13.7---**ANNUAL PERFORMANCE TESTS**

Upon written request of the Issuing Authority, the Licensee shall provide copies of performance tests to the Issuing Authority in accordance with FCC regulations, as set out in 47 C.F.R. §76.601 et seq.

Section 13.8---**QUALITY OF SERVICE**

Where there exists evidence which, in the reasonable judgment of the Issuing Authority, casts doubt upon the reliability or technical quality of Cable Service(s), the Issuing Authority shall cite specific facts which cast such doubt(s), in a notice to the Licensee. The Licensee shall submit a written report to the Issuing Authority, within thirty (30) days of receipt of any such notice from the Issuing Authority, setting forth in detail its explanation of the problem(s).

Section 13.9---**DUAL FILINGS**

To the extent required by applicable law, either party shall notify the other of any petitions, communications, and/or requests for waiver or advisory opinion with any State or federal agency or commission pertaining to any material aspect of the Cable System operation hereunder, subject to Section 13.1 above, and upon the other party's written request, shall make available at its own expense to the other party copies of any such petitions, communications or requests.

Section 13.10---ADDITIONAL INFORMATION

At any time during the term of the Renewal License, upon the reasonable request of the Issuing Authority, the Licensee shall not unreasonably deny any requests for further information which may be required to establish the Licensee's compliance with its obligations pursuant to the Renewal License and subject to Section 13.1 supra.

Section 13.11---INVESTIGATION

Subject to applicable law and regulation, the Licensee and any Affiliated Person(s) shall cooperate fully and faithfully with any lawful investigation, audit or inquiry conducted by a Town governmental agency; provided, however, that any such investigation, audit, or inquiry is for the purpose of establishing the Licensee's compliance with its obligations pursuant to this Renewal License.

ARTICLE 14

EMPLOYMENT

Section 14.1---EQUAL EMPLOYMENT OPPORTUNITY

The Licensee is an Equal Opportunity Employer and shall comply with applicable FCC regulations with respect to Equal Employment Opportunities.

Section 14.2---NON-DISCRIMINATION

The Licensee shall adhere to all federal and State laws prohibiting discrimination in employment practices.

ARTICLE 15

MISCELLANEOUS PROVISIONS

Section 15.1---ENTIRE AGREEMENT

This instrument contains the entire agreement between the parties, supersedes all prior agreements or proposals except as specifically incorporated herein, and cannot be changed orally but only by an instrument in writing executed by the parties.

Section 15.2---CAPTIONS

The captions to sections throughout this Renewal License are intended solely to facilitate reading and reference to the sections and provisions of the Renewal License. Such captions shall not affect the meaning or interpretation of the Renewal License.

Section 15.3---SEPARABILITY

If any section, sentence, paragraph, term or provision of this Renewal License is determined to be illegal, invalid or unconstitutional, by any court of competent jurisdiction or by any State or federal regulatory agency having jurisdiction thereof, such determination shall have no effect on the validity of any other section, sentence, paragraph, term or provision hereof, all of which shall remain in full force and effect for the term of this Renewal License.

Section 15.4---ACTS OR OMISSIONS OF AFFILIATES

During the term of this Renewal License, the Licensee shall be liable for the acts or omission of its Affiliates while such Affiliates are involved directly or indirectly in the construction, installation, maintenance or operation of the Cable System as if the acts or omissions of such Affiliates were the acts or omissions of the Licensee.

Section 15.5---RENEWAL LICENSE EXHIBITS

The Exhibits to this Renewal License, attached hereto, and all portions thereof, are incorporated herein by this reference and expressly made a part of this Renewal License, unless such Exhibits are noted for informational purposes only.

Section 15.6---WARRANTIES

The Licensee warrants, represents and acknowledges that, as of the Effective Date of this Renewal License:

(i) The Licensee is duly organized, validly existing and in good standing under the laws of the State;

(ii) The Licensee has the requisite power and authority under applicable law and its by-laws and articles of incorporation and/or other organizational documents, is authorized by resolutions of its Board of Directors or other governing body, and has secured all consents which are required to be obtained as of the Execution Date of this Renewal License, to enter into and legally bind the Licensee to this Renewal License and to take all actions necessary to perform all of its obligations pursuant to this Renewal License;

(iii) This Renewal License is enforceable against the Licensee in accordance with the provisions herein, subject to applicable State and federal law;

(iv) There are no actions or proceedings pending or threatened against the Licensee as of the Effective Date of this Renewal License which would interfere with its performance of this Renewal License; and

(v) Pursuant to Section 625(f) of the Cable Act, the performance of all terms and conditions in this Renewal License is commercially practicable as of the Effective Date of this Renewal License.

Section 15.7---FORCE MAJEURE

If by reason of force majeure either party is unable in whole or in part to carry out its obligations hereunder, said party shall not be deemed in violation or default during the continuance of such inability. The term "Force Majeure" as used herein shall mean the following: acts of God; acts of public enemies; orders of any kind of the government of the United States of America or of the State or any of their departments, agencies, political subdivision, or officials, or any civil or military authority; insurrections; riots; epidemics; public health emergencies; landslides; lightening; earthquakes; fires; hurricanes; volcanic activity; storms; floods; washouts; droughts; civil disturbances; explosions; strikes; applicable environmental restrictions; unavailability of essential equipment, services and/or materials beyond the control of the Licensee, the Issuing Authority and/or the Town; and any other matters beyond the reasonable control of the Licensee, the Issuing Authority and/or the Town.

Section 15.8---REMOVAL OF ANTENNAS

The Licensee shall not remove any television antenna of any Subscriber but shall offer to said Subscriber an adequate switching device ("A/B Switch") to allow said Subscriber to choose between cable and non-cable television reception.

Section 15.9---**APPLICABILITY OF RENEWAL LICENSE**

All of the provisions in this Renewal License shall apply to the Town, the Licensee, and their respective successors and assignees.

Section 15.10---**NOTICES**

(a) Every notice to be served upon the Issuing Authority shall be delivered or sent by certified mail (postage prepaid) to the Board of Selectmen, Town Office Building, 346 Bedford Street, Lakeville, Massachusetts 02347, or such other address as the Issuing Authority may specify in writing to the Licensee, with one (1) copy of such notice to the Town Counsel addressed to above Town Office Building Address. The delivery shall be equivalent to direct personal notice, direction or order, and shall be deemed to have been given at the time of mailing.

(b) Every notice served upon the Licensee shall be delivered or sent by certified mail (postage prepaid) to the following addresses. The delivery shall be equivalent to direct personal notice, direction or order, and shall be deemed to have been given at the time of receipt:

Comcast Cable Communications, Inc.
Attn: Government & Regulatory Affairs
5 Omni Way
Chelmsford, MA 01824

with copies to:

Comcast Cable Communications, Inc.
Attn: Vice President, Government Relations
676 Island Pond Road
Manchester, NH 03109

Comcast Cable Communications, Inc.
Attn: Government Affairs
One Comcast Center
Philadelphia, PA 19103

(c) Whenever notice of any public hearing relating to the Cable System is required by law or regulation or the Renewal License, the Issuing Authority shall publish notice of the same, sufficient to identify its time, place and purpose, as may be required.

(d) Subject to subsection (c) above, all required notices shall be in writing.

Section 15.12---**NO RECOURSE AGAINST THE ISSUING AUTHORITY**

Pursuant to Section 635A(a) of the Cable Act, the Licensee shall have no recourse against the Issuing Authority, the Town and/or its officials, boards, commissions, committees, members, agents or employees other than injunctive relief or declaratory relief, arising from the regulation of cable service or from a decision of approval or disapproval with respect to a grant, renewal, transfer or amendment of this Renewal License.

Section 15.13---**TOWN'S RIGHT OF INTERVENTION**

The Town hereby reserves the right, as authorized by applicable law and/or regulation, to intervene in any suit, action or proceeding involving this Renewal License, or any provision in this Renewal License; provided, however, that this section shall not restrict the right of the Licensee to oppose such intervention, pursuant to applicable law.

Section 15.14---**TERM**

All obligations of the Licensee and the Issuing Authority set forth in the Renewal License shall commence upon the Effective Date of this Renewal License and shall continue for the term of the Renewal License, except as expressly provided for otherwise herein.

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EXHIBITS

EXHIBIT 1

FCC TECHNICAL SPECIFICATIONS

TITLE 47—TELECOMMUNICATION CHAPTER I--FEDERAL COMMUNICATIONS COMMISSION PART 76--MULTICHANNEL VIDEO AND CABLE TELEVISION SERVICE

§ 76.605 Technical standards.

(a) As of December 30, 1992, unless otherwise noted, the following requirements apply to the performance of a cable television system as measured at any subscriber terminal with a matched impedance at the termination point or at the output of the modulating or processing equipment (generally the headend) of the cable television system or otherwise as noted. The requirements are applicable to each NTSC or similar video downstream cable television channel in the system:

(1)(i) The cable television channels delivered to the subscriber's terminal shall be capable of being received and displayed by TV broadcast receivers used for off-the-air reception of TV broadcast signals, as authorized under part 73 of this chapter; and

(ii) Cable television systems shall transmit signals to subscriber premises equipment on frequencies in accordance with the channel allocation plan set forth in the Electronics Industries Association's "Cable Television Channel Identification Plan, EIA IS-132, May 1994" (EIA IS-132). This incorporation by reference was approved by the Director of the Federal Register in accordance with 5 U.S.C. 522(a) and 1 CFR Part 51. Cable systems are required to use this channel allocation plan for signals transmitted in the frequency range 54 MHz to 1002 MHz. This incorporation by reference was approved by the Director of the Federal Register in accordance with 5 U.S.C. 522(a) and 1 CFR Part 51. Copies of EIA IS-132 may be obtained from: Global Engineering Documents, 2805 McGraw Ave., Irvine CA 92714. Copies of EIA IS-132 may be inspected during normal business hours at the following locations: Federal Communications Commission, 1919 M Street, NW, Dockets Branch (Room 239), Washington, DC, or the Office of the Federal Register, 800 North Capitol Street, NW., suite 700, Washington, DC. This requirement is applicable on May 31, 1995, for new and re-built cable systems, and on June 30, 1997, for all cable systems.

(2) The aural center frequency of the aural carrier must be $4.5 \text{ MHz} \pm 5 \text{ kHz}$ above the frequency of the visual carrier at the output of the modulating or processing equipment of a cable television system, and at the subscriber terminal.

(3) The visual signal level, across a terminating impedance which correctly matches the internal impedance of the cable system as viewed from the subscriber terminal, shall not be less than 1 millivolt across an internal impedance of 75 ohms (0 dBmV). Additionally, as measured at the end of a 30 meter (100 foot) cable drop that is connected to the subscriber tap, it shall not be less than 1.41 millivolts across an internal impedance of 75 ohms (+3 dBmV). (At other impedance values, the minimum visual signal level, as viewed from the subscriber terminal, shall be the square root of $0.0133 (Z)$ millivolts and, as measured at the end of a 30 meter (100 foot) cable drop that is connected to the subscriber tap, shall be 2 times the square root of $0.00662(Z)$ millivolts, where Z is the appropriate impedance value.)

(4) The visual signal level on each channel, as measured at the end of a 30 meter cable drop that

is connected to the subscriber tap, shall not vary more than 8 decibels within any six-month interval, which must include four tests performed in six-hour increments during a 24-hour period in July or August and during a 24-hour period in January or February, and shall be maintained within:

(i) 3 decibels (dB) of the visual signal level of any visual carrier within a 6 MHz nominal frequency separation;

(ii) 10 dB of the visual signal level on any other channel on a cable television system of up to 300 MHz of cable distribution system upper frequency limit, with a 1 dB increase for each additional 100 MHz of cable distribution system upper frequency limit (*e.g.*, 11 dB for a system at 301-400 MHz; 12 dB for a system at 401-500 MHz, *etc.*); and

(iii) A maximum level such that signal degradation due to overload in the subscriber's receiver or terminal does not occur.

(5) The rms voltage of the aural signal shall be maintained between 10 and 17 decibels below the associated visual signal level. This requirement must be met both at the subscriber terminal and at the output of the modulating and processing equipment (generally the headend). For subscriber terminals that use equipment which modulate and remodulate the signal (*e.g.*, baseband converters), the rms voltage of the aural signal shall be maintained between 6.5 and 17 decibels below the associated visual signal level at the subscriber terminal.

(6) The amplitude characteristic shall be within a range of ± 2 decibels from 0.75 MHz to 5.0 MHz above the lower boundary frequency of the cable television channel, referenced to the average of the highest and lowest amplitudes within these frequency boundaries.

(i) Prior to December 30, 1999, the amplitude characteristic may be measured after a subscriber tap and before a converter that is provided and maintained by the cable operator.

(ii) As of December 30, 1999, the amplitude characteristic shall be measured at the subscriber terminal.

(7) The ratio of RF visual signal level to system noise shall be as follows:

(i) From June 30, 1992, to June 30, 1993, shall not be less than 36 decibels.

(ii) From June 30, 1993 to June 30, 1995, shall not be less than 40 decibels.

(iii) As of June 30, 1995, shall not be less than 43 decibels.

(iv) For class I cable television channels, the requirements of paragraphs (a)(7)(i), (a)(7)(ii) and (a)(7)(iii) of this section are applicable only to:

(A) Each signal which is delivered by a cable television system to subscribers within the predicted Grade B contour for that signal;

(B) Each signal which is first picked up within its predicted Grade B contour;

(C) Each signal that is first received by the cable television system by direct video feed from a TV broadcast station, a low power TV station, or a TV translator station.

(8) The ratio of visual signal level to the rms amplitude of any coherent disturbances such as intermodulation products, second and third order distortions or discrete-frequency interfering signals not operating on proper offset assignments shall be as follows:

(i) The ratio of visual signal level to coherent disturbances shall not be less than 51 decibels for noncoherent channel cable television systems, when measured with modulated carriers and time averaged; and

(ii) The ratio of visual signal level to coherent disturbances which are frequency-coincident with the visual carrier shall not be less than 47 decibels for coherent channel cable systems, when measured with modulated carriers and time averaged.

(9) The terminal isolation provided to each subscriber terminal:

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(i) Shall not be less than 18 decibels. In lieu of periodic testing, the cable operator may use specifications provided by the manufacturer for the terminal isolation equipment to meet this standard; and

(ii) Shall be sufficient to prevent reflections caused by open-circuited or short-circuited subscriber terminals from producing visible picture impairments at any other subscriber terminal.

(10) The peak-to-peak variation in visual signal level caused by undesired low frequency disturbances (hum or repetitive transients) generated within the system, or by inadequate low frequency response, shall not exceed 3 percent of the visual signal level. Measurements made on a single channel using a single unmodulated carrier may be used to demonstrate compliance with this parameter at each test location.

(11) As of June 30, 1995, the following requirements apply to the performance of the cable television system as measured at the output of the modulating or processing equipment (generally the headend) of the system:

(i) The chrominance-luminance delay inequality (or chroma delay), which is the change in delay time of the chrominance component of the signal relative to the luminance component, shall be within 170 nanoseconds.

(ii) The differential gain for the color subcarrier of the television signal, which is measured as the difference in amplitude between the largest and smallest segments of the chrominance signal (divided by the largest and expressed in percent), shall not exceed $\pm 20\%$.

(iii) The differential phase for the color subcarrier of the television signal which is measured as the largest phase difference in degrees between each segment of the chrominance signal and reference segment (the segment at the blanking level of 0 IRE), shall not exceed ± 10 degrees.

(12) As an exception to the general provision requiring measurements to be made at subscriber terminals, and without regard to the type of signals carried by the cable television system, signal leakage from a cable television system shall be measured in accordance with the procedures outlined in § 76.609(h) and shall be limited as follows:

Frequencies	Signal leakage limit (micro-volt/ meter)	Distance in meters (m)
Less than and including 54 MHz, and over 216 MHz	15	30
Over 54 up to and including 216 MHz	20	3

(b) Cable television systems distributing signals by using methods such as nonconventional coaxial cable techniques, noncoaxial copper cable techniques, specialized coaxial cable and fiber optical cable hybridization techniques or specialized compression techniques or specialized receiving devices, and which, because of their basic design, cannot comply with one or more of the technical standards set forth in paragraph (a) of this section, may be permitted to operate: Provided, That an adequate showing is made pursuant to § 76.7 which establishes that the public interest is benefited.

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In such instances, the Commission may prescribe special technical requirements to ensure that subscribers to such systems are provided with an equivalent level of good quality service.

Note 1: Local franchising authorities of systems serving fewer than 1000 subscribers may adopt standards less stringent than those in § 76.605(a). Any such agreement shall be reduced to writing and be associated with the system's proof-of-performance records.

Note 2: For systems serving rural areas as defined in § 76.5, the system may negotiate with its local franchising authority for standards less stringent than those in §§ 76.605(a)(3), 76.605(a)(7), 76.605(a)(8), 76.605(a)(10) and 76.605(a)(11). Any such agreement shall be reduced to writing and be associated with the system's proof-of-performance records.

Note 3: The requirements of this section shall not apply to devices subject to the provisions of §§ 15.601 through 15.626.

Note 4: Should subscriber complaints arise from a system failing to meet § 76.605(a)(6) prior to December 30, 1999, the cable operator will be required to provide a converter that will allow the system to meet the standard immediately at the complaining subscriber's terminal. Further, should the problem be found to be system-wide, the Commission may order all converters on the system be changed to meet the standard.

Note 5: Should subscriber complaints arise from a system failing to meet § 76.605(a)(10), the cable operator will be required to remedy the complaint and perform test measurements on § 76.605(a)(10) containing the full number of channels as indicated in § 76.601(b)(2) at the complaining subscriber's terminal. Further, should the problem be found to be system-wide, the Commission may order that the full number of channels as indicated in § 76.601(b)(2) be tested at all required locations for future proof-of-performance tests.

Note 6: No State or franchising authority may prohibit, condition, or restrict a cable system's use of any type of subscriber equipment or any transmission technology.

[37 FR 3278, Feb. 12, 1972, as amended at 37 FR 13867, July 14, 1972; 40 FR 2690, Jan. 15, 1975; 40 FR 3296, Jan. 21, 1975; 41 FR 53028, Dec. 3, 1976; 42 FR 21782, Apr. 29, 1977; 47 FR 21503, May 18, 1982; 50 FR 52466, Dec. 24, 1985; 51 FR 1255, Jan. 10, 1986; 52 FR 22461, June 12, 1987; 57 FR 11002, Apr. 1, 1992; 57 FR 61010, Dec. 23, 1992; 58 FR 44952, Aug. 25, 1993; 59 FR 25342, May 16, 1994; 61 FR 18510, Apr. 26, 1996; 61 FR 18978, Apr. 30, 1996; 65 FR 53616, Sept. 5, 2000]

EXHIBIT 2

PROGRAMMING AND INITIAL SIGNAL CARRIAGE

The Licensee shall provide the following broad categories of Programming:

- + News Programming;
- + Sports Programming;
- + Public Affairs Programming;
- + Children's Programming;
- + Entertainment Programming; and
- + Local Programming.

For informational purposes, it is the Licensee's intention to have the following channel line-up upon the Effective Date of the Renewal License, subject to applicable law and the Licensee's editorial discretion.

(See Attached)

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EXHIBIT 3
[Intentionally Omitted]

EXHIBIT 4

GROSS ANNUAL REVENUES REPORTING FORM

Company: *Comcast of Massachusetts I, Inc.*

Municipality: *Lakeville*

Quarterly Revenue Period: _____ Calendar Year: _____

Composition of Total Revenues Subject to License Fee:

Revenue Adjustment (specify)	<u>Totals</u>
Totals by Service:	
Basic Service Revenue	\$ [enter amount]
Pay Service Revenue ¹	\$ [enter amount]
Other Unregulated Revenue ²	\$ [enter amount]
Digital Revenue	\$ [enter amount]
Subtotal:	\$ [enter subtotal]
Totals by Non Service:	
Home Shopping Revenue	\$ [enter amount]
Advertising Revenue	\$ [enter amount]
Leased Access Revenue	\$ [enter amount]
Franchise Fees	\$ [enter amount]
Subtotal:	\$ [enter subtotal]
Less Bad Debt/Add Bad Debt Paid	\$ [enter amount]
Total Gross Annual Revenue	\$ [enter total]
Franchise Fee 4.75%	\$ [enter % of total]
Fee-on-Fee 4.75%	\$ [enter % of %]
Franchise Fee Due	<u>\$ [enter total due]</u>

1 – Pay Service includes all Pay Channels and Pay Per View Movie/Event revenue.
2 – Other Unregulated includes converter, remote, installation, TV Guide, wire maintenance, etc.

Authorized Comcast Representative:

Date: _____

EXHIBIT 5

PEG ACCESS ORIGINATION LOCATIONS

- (1) Town Office Building, 346 Bedford Street;
- (3) PEG Access studio, 4 Precinct Street;
- (4) Apponequet Regional High School, 100 Howland Road.

EXHIBIT 6

207 CMR 10.00

BILLING AND TERMINATION OF SERVICE

10.01: Billing Practices Notice

1) Every cable television operator shall give written notice of its billing practices to potential subscribers before a subscription agreement is reached. Such notice shall include practices relating to the frequency and timing of bills, payment requirements necessary to avoid account delinquency, billing dispute resolution procedures and late payment penalties.

2) A copy of the cable television operator's billing practices notice, work order and sample subscriber bill shall be filed by March 15th of each year with the Commission, the issuing authority, and the company's local office, where they shall be available for public inspection. If an operator amends its billing practices notice, work order or subscriber bill after submitting the annual filing, it shall file copies of the amendments with the Commission, the issuing authority and the company's local office.

3) At least 30 days prior to implementing a change of one of its billing practices, the cable television operator shall notify in writing the Commission, the issuing authority and all affected subscribers of the change and include a description of the changed practice.

4) Statements about billing practices in work orders, marketing, materials and other documents shall be consistent with the billing practices notice.

10.02: Services, Rates and Charges Notice

1) The cable television operator shall give notice of its services, rates and charges to potential subscribers before a subscription agreement is reached.

2) At least 30 days prior to implementing an increase in one of its rates or charges or a substantial change in the number or type of programming services, the operator shall notify, in writing, the Commission, the issuing authority and all affected subscribers of the change and include a description of the increased rate or charge. The notice shall list the old and new rate or charge and, if applicable, the old and new programming services provided.

3) Every cable television operator shall fully disclose in writing all of its programming services and rates, upon request from a subscriber.

4) Every cable television operator shall fully disclose in writing all of its charges for installation, disconnection, downgrades and upgrades, reconnection, additional outlets, and rental, purchase and/or replacement due to damage or theft of equipment or devices used in relation to cable services, upon request from a subscriber.

5) Every cable television operator shall provide written notice of the charge, if any, for service visits and under what circumstances such charge will be imposed, upon request from a subscriber.

6) A copy of the cable operator's programming services, rates and charges shall be filed by March 15th of each year with the Commission, the issuing authority and the company's local office where it shall be made available for public inspection. If an operator amends its notice after the annual filing, it shall file a copy of the amendment with the Commission, the issuing authority and the company's local office.

7) A cable operator shall not charge a subscriber for any service or equipment that the subscriber has not

affirmatively requested by name. This provision, however, shall not preclude the addition or deletion of a specific program from a service offering, the addition or deletion of specific channels from an existing tier of service, or the restructuring or division of existing tiers of service that do not result in a fundamental change in the nature of an existing service or tier of service.

10.03: Form of Bill

- 1) The bill shall contain the following information in clear, concise and understandable language and format:
 - a. The name, local address and telephone number of the cable television operator. The telephone number shall be displayed in a conspicuous location on the bill and shall be accompanied by a statement that the subscriber may call this number with any questions or complaints about the bill or to obtain a description of the subscriber's rights under 207 CMR 10.07 in the event of a billing dispute;
 - b. the period of time over which each chargeable service is billed including prorated periods as a result of establishment and termination of service;
 - c. the dates on which individually chargeable services were rendered or any applicable credits were applied;
 - d. separate itemization of each rate or charge levied or credit applied, including, but not be limited to, basic, premium service and equipment charges, as well as any unit, pay-per-view or per item charges;
 - e. the amount of the bill for the current billing period, separate from any prior balance due;
 - f. The date on which payment is due from the subscriber.
- 2) Cable operators may identify as a separate line item of each regular subscriber bill the following:
 - a. The amount of the total bill assessed as a franchise fee and the identity of the franchising authority to whom the fee is paid;
 - b. The amount of the total bill assessed to satisfy any requirements imposed on the cable operator by the franchise agreement to support public, educational, or governmental channels or the use of such channels;
 - c. The amount of any other fee, tax, assessment, or charge of any kind imposed by any governmental authority on the transaction between the operator and the subscriber. In order for a governmental fee or assessment to be separately identified under 207 CMR 10.03, it must be directly imposed by a governmental body on a transaction between a subscriber and an operator.
- 3) All itemized costs shall be direct and verifiable. Each cable operator shall maintain a document in its public file which shall be available upon request that provides the accounting justification for all itemized costs appearing on the bill.

10.04: Advance Billing and Issuance of Bill

- 1) In the absence of a license provision further limiting the period of advance billing, a cable operator may, under uniform nondiscriminatory terms and conditions, require payment not more than two months prior to the last day of a service period.
- 2) A cable subscriber may voluntarily offer and a cable operator may accept advance payments for periods greater than two months.
- 3) Upon request, a cable television operator shall provide subscribers with a written statement of account for each billing period and a final bill at the time of disconnection.

10.05: Billing Due Dates, Delinquency, Late Charges and Termination of Service

- 1) Subscriber payment is due on the due date marked on the bill, which shall be a date certain and in no case a statement that the bill is due upon receipt. The due date shall not be less than five business days following the mailing date of the bill.
- 2) A subscriber account shall not be considered delinquent unless payment has not been received by the company at least 30 days after the bill due date.
- 3) The following provisions shall apply to the imposition of late charges on subscribers:
 - a. A cable television operator shall not impose a late charge on a subscriber unless a subscriber is delinquent, the operator has given the subscriber a written late charge notice in a clear and conspicuous manner, and the subscriber has been given at least eight business days from the date of delinquency to pay the balance due.
 - b. A charge of not more than 5 percent of the balance due may be imposed as a one-time late charge.
 - c. No late charge may be assessed on the amount of a bill in dispute.
- 4) A cable television operator shall not terminate a subscriber's service unless the subscriber is delinquent, the cable operator has given the subscriber a separate written notice of termination in a clear and conspicuous manner, and the subscriber has been given at least eight business days from the mailing of the notice of termination to pay the balance due. A notice of termination shall not be mailed to subscribers until after the date of delinquency.
- 5) A cable television operator shall not assess a late charge on a bill or discontinue a subscriber's cable television service solely because of the nonpayment of the disputed portion of a bill during the period established by 207 CMR 10.07 for registration of a complaint with the operator or during the process of a dispute resolution mechanism recognized under 207 CMR 10.07.
- 6) Any charge for returned checks shall be reasonably related to the costs incurred by the cable company in processing such checks.

10.06: Charges for Disconnection or Downgrading of Service

- 1) A cable television operator may impose a charge reasonably related to the cost incurred for a downgrade of service, except that no such charge may be imposed when:
 - a. A subscriber requests total disconnection from cable service; or
 - b. A subscriber requests the downgrade within the 30 day period following the notice of a rate increase or a substantial change in the number or type of programming services relative to the service (s) in question.
- 2) If a subscriber requests disconnection from cable television service prior to the effective date of an increase in rates, the subscriber shall not be charged the increased rate if the cable television operator fails to disconnect service prior to the effective date. Any subscriber who has paid in advance for the next billing period and who requests disconnection from service shall receive a prorated refund of any amounts paid in advance.

10.07: Billing Disputes

- 1) Every cable television operator shall establish procedures for prompt investigation of any billing dispute registered by a subscriber. The procedure shall provide at least 30 days from the due date of the bill for the subscriber to register a complaint. The cable television operator shall notify the subscriber of the result of its investigation and give an explanation for its decision within 30 working days of receipt of the complaint.
- 2) The subscriber shall forfeit any rights under 207 CMR 10.07 if he or she fails to pay the undisputed balance within 30 days.
- 3) Any subscriber in disagreement with the results of the cable television operator's investigation shall promptly inquire about and take advantage of any complaint resolution mechanism, formal or informal, available under the license or through the issuing authority before the Commission may accept a petition filed under 207 CMR 10.07(4).
- 4) The subscriber or the cable television operator may petition the Commission to resolve disputed matters within 30 days of any final action. Final action under 207 CMR 10.07(3) shall be deemed to have occurred 30 days after the filing of a complaint.
- 5) Upon receipt of a petition, the Commission may proceed to resolve the dispute if all parties agree to submit the dispute to the Commission and be bound by the Commission's decision and the Commission obtains a statement signed by the parties indicating that agreement. In resolving the dispute, the Commission may receive either written or oral statements from the parties, and may conduct its own investigation. The Commission shall then issue a decision based on the record and the parties shall receive written notification of the decision and a statement of reasons therefor.

10.08: Security Deposits

- 1) A cable operator shall not require from any cable subscriber a security deposit for converters or other equipment in excess of the cost of the equipment.
- 2) The cable operator shall pay interest to the cable subscriber at a rate of 7% per year for any deposit held for six months or more, and such interest shall accrue from the date the deposit is made by the cable subscriber. Interest shall be paid annually by the cable operator to the cable subscriber, either as a direct payment or as a credit to the cable subscriber's account.
- 3) Within 30 days after the return of the converter or other equipment, the cable operator shall return the security deposit plus any accrued interest to the cable subscriber, either as a direct payment or as a credit to the cable subscriber's account.

EXHIBIT 7

FCC CUSTOMER SERVICE OBLIGATIONS

[Code of Federal Regulations]
[Title 47, Volume 4]
[Revised as of October 1, 2004]
From the U.S. Government Printing Office via GPO Access
[CITE: 47CFR76.309]

[Page 627-629]

TITLE 47--TELECOMMUNICATION

CHAPTER I--FEDERAL COMMUNICATIONS
COMMISSION (CONTINUED)

PART 76_MULTICHANNEL VIDEO AND CABLE TELEVISION SERVICE--Table of
Contents

Subpart H_General Operating Requirements

Sec. 76.309 Customer service obligations.

(a) A cable franchise authority may enforce the customer service standards set forth in paragraph (c) of this section against cable operators. The franchise authority must provide affected cable operators ninety (90) days written notice of its intent to enforce the standards.

(b) Nothing in this rule should be construed to prevent or prohibit:

(1) A franchising authority and a cable operator from agreeing to customer service requirements that exceed the standards set forth in paragraph (c) of this section;

(2) A franchising authority from enforcing, through the end of the franchise term, pre-existing customer service requirements that exceed the standards set forth in paragraph (c) of this section and are contained in current franchise agreements;

(3) Any State or any franchising authority from enacting or enforcing any consumer protection law, to the extent not specifically preempted herein; or

(4) The establishment or enforcement of any State or municipal law or regulation concerning customer service that imposes customer service requirements that exceed, or address matters not addressed by the standards set forth in paragraph (c) of this section.

(c) Effective July 1, 1993, a cable operator shall be subject to the following customer service standards:

(1) Cable system office hours and telephone availability--

(i) The cable operator will maintain a local, toll-free or collect call telephone access line which will be available to its subscribers 24 hours a day, seven days a week.

(A) Trained company representatives will be available to respond to customer telephone inquiries during normal business hours.

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(B) After normal business hours, the access line may be answered by a service or an automated response system, including an answering machine. Inquiries received after normal business hours must be responded to by a trained company representative on the next business day.

(ii) Under normal operating conditions, telephone answer time by a customer representative, including wait time, shall not exceed thirty (30) seconds when the connection is made. If the call needs to be transferred, transfer time shall not exceed thirty (30) seconds. These standards shall be met no less than ninety (90) percent of the time under normal operating conditions, measured on a quarterly basis.

(iii) The operator will not be required to acquire equipment or perform surveys to measure compliance with the telephone answering standards above unless an historical record of complaints indicates a clear failure to comply.

(iv) Under normal operating conditions, the customer will receive a busy signal less than three (3) percent of the time.

(v) Customer service center and bill payment locations will be open at least during normal business hours and will be conveniently located.

(2) Installations, outages and service calls. Under normal operating conditions, each of the following four standards will be met no less than ninety five (95) percent of the time measured on a quarterly basis:

(i) Standard installations will be performed within seven (7) business days after an order has been placed. "Standard" installations are those that are located up to 125 feet from the existing distribution system.

(ii) Excluding conditions beyond the control of the operator, the cable operator will begin working on "service interruptions" promptly and in no event later than 24 hours after the interruption becomes known. The cable operator must begin actions to correct other service problems the next business day after notification of the service problem.

(iii) The "appointment window" alternatives for installations, service calls, and other installation activities will be either a specific time or, at maximum, a four-hour time block during normal business hours. (The operator may schedule service calls and other installation activities outside of normal business hours for the express convenience of the customer.)

(iv) An operator may not cancel an appointment with a customer after the close of business on the business day prior to the scheduled appointment.

(v) If a cable operator representative is running late for an appointment with a customer and will not be able to keep the appointment as scheduled, the customer will be contacted. The appointment will be rescheduled, as necessary, at a time which is convenient for the customer.

(3) Communications between cable operators and cable subscribers--

(i) Refunds--Refund checks will be issued promptly, but no later than either--

(A) The customer's next billing cycle following resolution of the request or thirty (30) days, whichever is earlier, or

(B) The return of the equipment supplied by the cable operator if service is terminated.

(ii) Credits--Credits for service will be issued no later than the customer's next billing cycle following the determination that a credit is warranted.

(4) Definitions--

(i) Normal business hours--The term "normal business hours" means those hours during which most similar businesses in the community are open to serve customers. In all cases,

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``normal business hours" must include some evening hours at least one night per week and/or some weekend hours.

(ii) Normal operating conditions--The term ``normal operating conditions" means those service conditions which are within the control of the cable operator. Those conditions which are not within the control of the cable operator include, but are not limited to, natural disasters, civil disturbances, power outages, telephone network outages, and severe or unusual weather conditions. Those conditions which are ordinarily within the control of the cable operator include, but are not limited to, special promotions, pay-per-view events, rate increases, regular peak or seasonal demand periods, and maintenance or upgrade of the cable system.

(iii) Service interruption--The term ``service interruption" means the loss of picture or sound on one or more cable channels.

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EXHIBIT 8

CABLE DIVISION FORM 500

(See Attached)

Form 500 Complaint Data - Paper Filing

City/Town:

Cable Company:

Address:

Address:

Contact:

Phone:

E-Mail:

Filing Year:

Number of Subscribers:

Average Resolution Time: <1> Less than 1 Day, <2> 1-3 Days, <3> 4-7 Days, <4> 8-14 Days, <5> 15-30 Days, <6> > 30 Days

Manner of Resolution: A. Resolved to the satisfaction of both parties, B. Resolved, customer dissatisfied, C. Not Resolved.

	Total Complaints	Avg. Resolution Time (see code above)	Manner of Resolution (see code key above for the manner represented by the letters below) The number below each letter indicates the number of complaints resolved in that manner.		
			A.	B.	C.
Advertising/Marketing					
Appointment/Service call					
Billing					
Customer Service					
Defective Notice					
Equipment					
Installation					
Reception					
Service Interruption					
Unable to Contact					
Failure to Respond to Original Complaint					
Other:					

SIGNATURE PAGE

In Witness Whereof, this Renewal License is hereby issued by the Board of Selectmen of the Town of Lakeville, Massachusetts, as Issuing Authority, and all terms and conditions are hereby agreed to by Comcast of Massachusetts I, Inc., this 23rd day of January, 2022.

BY: *The Lakeville Board of Selectmen,*
as Issuing Authority

Chair—Evagelia Fabian

Richard LaCamera

Lorraine Carboni

Approved as to form by municipal counsel:

William August, Esq., Epstein & August, LLP

Comcast Cable Communications Management, LLC

Trevor W. Arp
Senior Vice-President
Greater Boston Region

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Channel Number	Channel Name
2	WGBH
3	Home Shopping Network
4	WBZ
5	WCVB
6	WLNE
7	WHDH
8	New England Cable News
9	Local Programming 1
10	WBTS-CD (SD Feed)
11	WLVI
13	WFXT
14	WSBK
15	WPX
16	WGBH-DT6 SD FEED
17	WMFP
18	WUNI
19	WSBE
20	Local 3
21	WUTF
23	WNEU
24	Disney Channel
25	Nickelodeon
26	Freeform
27	truTV
28	MTV - Music Television
29	VH1
30	FX

31	TBS
32	Home & Garden Television
33	TNT
34	E! Entertainment Television
35	USA Network
36	Lifetime
37	A&E
38	TLC
39	Discovery Channel
40	Hallmark Channel
41	Fox News Channel
42	Cable News Network
43	HLN
44	CSPAN
45	Bloomberg Business Television
46	CNBC
47	The Weather Channel
48	Jewelry Television
49	ESPN
50	ESPN2
51	New England Sports Network
52	NBC Sports Boston
53	MSNBC
54	Food Network
55	Paramount Network
56	Eternal Word Television Network
57	Bravo
58	WDPX (SD Feed)

59	AMC
60	Cartoon Network
61	Comedy Central
62	SYFY
63	Animal Planet
64	TV Land
65	NBCSN
66	The Travel Channel
68	BET
69	Golf Channel
71	History
79	WWJE
81	WWDP
82	QVC
83	INSP
84	New England Sports Network Plus
85	NBC Sports Boston Plus
86	QVC2
87	QVC3
88	HSN2
89	ShopHQ
95	Local 6
96	Daystar Television Network
97	Local 4
98	RTPi RadioTV Portuguesa Int'l
99	WJAR
124	NewsNation SD
126	Crime + Investigation

127	Military History Channel
136	Sportsman Channel
137	SEC Network
138	SECA
176	Ovation
182	POP
183	Jewelry Television
186	truTV
190	BBC World News (North America)
191	BabyFirst TV
192	Starz Encore Black
193	Smithsonian Network
194	Pac-12 Network
195	ScreenPix Voices SD
196	Jewish Life TV
197	ScreenPix Action SD
198	ReelzChannel
199	Hallmark Movies & Mysteries
201	SundanceTV
202	Flix
203	Starz Encore Action
205	ScreenPix SD
206	ScreenPix Westerns
207	Starz Encore Westerns SD
208	Hallmark Channel
210	National Geographic USA
211	Hallmark Drama SD
212	IFC

213	Turner Classic Movies
214	TV ONE
215	WE tv
216	Oxygen
218	Universal Kids
220	Nicktoons
221	Discovery Family Channel
222	Disney XD
223	Nick Jr
224	Teen Nick
226	Oprah Winfrey Network
227	Science
228	Nick Too East
229	Trinity Broadcasting Network
230	Discovery Life Channel
232	National Geographic Wild
233	Destination America
234	INSP
235	UPtv
236	Impact Network
238	Eternal Word Television Network
239	Cooking Channel
240	DIY Network
241	BBC America
242	Vice
243	FYI
244	Disney Junior
245	SonLife Broadcasting Network

246	Gem Shopping Network
247	CSPAN2
248	ESPNEWS
249	CSPAN3
250	FS1
251	MSNBC
252	Investigation Discovery
253	American Heroes Channel
254	FS2
255	Outdoor Channel
256	FXX
257	NBA TV
259	NHL Network
260	TV Games Network SD
261	CBS Sports Network
265	NFL NETWORK
266	Tennis Channel
267	Game Show Network
268	The CatholicTV Network
269	MLB Network
270	LMN
272	Nick Music
273	MTV2: Music Television
274	BET Her
275	BET Soul
276	CMT Music
277	MTV Classic
278	FXM

279	GAC FAMILY
280	BET Jams
281	Logo
282	CMT
283	Leased New Bedford
284	Fox Business
285	Big Ten Network
286	ESPNU
287	NFL RedZone
301	HBO
302	HBO2
303	HBO Signature
304	HBO Family
305	HBO Comedy
306	HBO Zone
307	HBO Latino
321	Starz
322	Epix East
323	Epix HD
324	EPIX 2 (SD Version)
325	Epix Hits SD
326	Starz Encore
328	Epix Drive-in
341	Cinemax
342	Hitz
343	Hitz 2
344	Hitz 3
361	Showtime

362	SHO 2
363	Showtime Showcase
364	Showtime Extreme
365	SHO x BET
366	Flix
381	The Movie Channel
382	The Movie Channel Extra
460	Xfinity Parental Controls
501	Music Choice: Hit List
502	Music Choice: Max
503	Music Choice: Dance/EDM
504	Music Choice: Indie
505	Music Choice: Hip-Hop and R&B
506	Music Choice: Rap
507	Music Choice: Hip-Hop Classics
508	Music Choice: Throwback Jams
509	Music Choice: R&B Classics
510	Music Choice: R&B Soul
511	Music Choice: Gospel
512	Music Choice: Reggae
513	Music Choice: Rock
514	Music Choice: Metal
515	Music Choice: Alternative
516	Music Choice: Adult Alternative
517	Music Choice: Rock Hits
518	Music Choice: Classic Rock
519	Music Choice: Soft Rock
520	Music Choice: Love Songs

- 521 Music Choice: Pop Hits
- 522 Music Choice: Party Favorites
- 523 Music Choice: Teen Beats
- 524 Music Choice: Kids Only!
- 525 Music Choice: Toddler Tunes
- 526 Music Choice: Y2K
- 527 Music Choice: '90s
- 528 Music Choice: '80s
- 529 Music Choice: '70's
- 530 Music Choice: Solid Gold Oldies
- 531 Music Choice: Pop & Country
- 532 Music Choice: Today's Country
- 533 Music Choice: Country Hits
- 534 Music Choice: Classic Country
- 535 Music Choice: Contemporary Christian
- 536 Music Choice: Pop Latino
- 537 Music Choice: Musica Urbana
- 538 Music Choice: Mexicana
- 539 Music Choice: Tropicales
- 540 Music Choice: Romances
- 541 Music Choice: Sounds of the Seasons
- 542 Music Choice: Stage & Screen
- 543 Music Choice: Soundscapes
- 544 Music Choice: Smooth Jazz
- 545 Music Choice: Jazz
- 546 Music Choice: Blues
- 547 Music Choice: Singers & Swing
- 548 Music Choice: Easy Listening

549 Music Choice: Classical Masterpieces
550 Music Choice: Light Classical
599 NBA TV
641 ETBN Enlace USA
642 Telefe Internacional
643 Teleformula
644 Pasiones TV US
645 TV Chile Internacional
646 Nuestra Tele Internacional
647 Video Rola
648 Fox Life
649 TVE America Television Espanola
650 TVV
651 Kanal D DRAMA SD
657 Sur Peru
658 Vme Kids (SD Feed)
659 Canal Sur
660 Once
661 Multimedios USA
662 Mexicanal
664 Canal RCN TELENNOVELAS
666 HITN
667 Cinema Dinamita
668 EWTN Espanol
669 Canal ESNE
670 Ecuavisa International
673 CARACOL INTERNATIONAL
675 Sony Cine

678	Latin American Sports
686	Pursuit Channel
704	Super Canal
705	UNIVERSO
706	Discovery en Espa ^{ol}
707	Cine Latino US
708	Fox Deportes
709	CNN en Espa ^{ol}
710	TUDN
711	Tr3s: MTV, Musica y Mas
712	ViendoMovies
713	Cine Mexicano US Feed
716	History Channel En Espa ^{ol}
717	WAPA America SD
718	Telemicro Internacional
719	Galavision Cable Network
720	ESPN Deportes
722	BabyFirst Americas Spanish
723	Centroamerica TV
724	WUTFDT2 (WUTF-DT2)
725	Discovery Familia En Espa ^{ol}
727	UniMas (Pacific)
728	Univision Network (Pacific)
757	DOMINICANA
773	HBO Latino HD
775	HBO Zone HD
783	AXS TV
784	The Travel Channel HD

785	Starz Encore HD
787	QVC2 HD
788	LMN HD
789	Fox Business HD
790	Hallmark Movies & Mysteries HD
792	Disney XD HD
794	Bravo HD
795	CNBC HD
796	ESPNEWS HD
797	FYI Channel HD
798	IFC HD
799	WE tv HD
801	WGBHDT6 (WGBH-DT6)
802	WGBHDT (WGBH-DT)
803	WPXDT (WPX-DT)
804	WBZDT (WBZ-DT)
805	WCVBDT (WCVB-DT)
806	WFXTDT (WFXT-DT)
807	WHDHDT (WHDH-DT)
808	WLVIDT (WLVI-DT)
810	WBTS CD (WBTS-CD)
812	QVC HD
813	WMFPDT (WMFP-DT)
814	WSBKDT (WSBK-DT)
815	WNEUDT (WNEU-DT)
816	WUNIDT (WUNI-DT)
817	WUTFDT (WUTF-DT)
818	WWDPDT (WWDP-DT)

819	WSBEDT (WSBE-DT)
821	National Geographic HD
822	NHL Network HD
823	Discovery Channel HD
824	Disney Channel HD
825	Nickelodeon HD
826	Freeform HD
827	MTV - Music Television HD
828	MTVLIVE
829	VH1 HD
830	FX HD
831	TBS HD
832	Home & Garden Television HD
833	Turner Network TV HD
834	E! Entertainment Television HD
835	USA Network HD
836	Lifetime HD
837	A&E HD East
838	Tennis Channel HD
839	MOTORTREND HD
840	New England Cable News HD
841	Fox News Channel HD
842	CNN HD
843	HLN HD
844	Bloomberg HD
846	Olympic Channel
847	The Weather Channel HD
848	The Golf Channel HD

849	ESPNHD
850	ESPN2 HD
851	New England Sports Network HD
852	NBC Sports Boston HD
853	NFL Network HD
854	Food Network HD
855	Paramount Network HD
856	CBS Sports Network HD
857	Oprah Winfrey Network HD
858	Comedy Central HD
859	AMC HD
860	Cartoon Network HD
861	ShopHQ HD
862	Syfy HD
863	Animal Planet HD
864	CMT HD
865	NBCSN HD
866	Science Channel HD
867	TLC HD (US)
868	Cinemax HD
870	HBO HD
871	HBO2 HD
872	History HD
874	AMC+
875	Starz HD
877	Showtime HD
878	SHO 2 HD
880	Showtime Extreme HD

881	Epix East
882	Big Ten HD
883	The Movie Channel HD
884	The Movie Channel Extra HD
885	Epix HD
888	Xfinity Black Experience
894	New England Sports Network Plus HD
899	NFL RedZone HD
900	ESPNU HD
901	MSNBC HD
902	truTV HD
903	Turner Classic Movies HD
904	QVC3 HD
905	BET HD
906	HSN HD
907	Hallmark Channel HD
908	UPtv HD
909	Investigation Discovery HD
910	Vice HD
911	Destination America HD
912	TV ONE HD
913	NBA TV HDTV
914	MLB Network HD
915	Ovation HD
918	Local 7
919	Local 9
920	BBC America HD
921	Oxygen HD

922	National Geographic Wild HD
923	Fox Sports 2 HD
924	FXX HD
925	Fox Sports 1 HD
927	Universal Kids HD
928	SEC Network HD
930	WBZDT2 (WBZ-DT2)
931	WBZDT3 (WBZ-DT3)
934	WYCNLD4 (WYCN-LD4)
935	WBTS-CD2 (WBTS-CD2)
936	WHDHDT2 (WHDH-DT2)
939	WLVIDT2 (WLVI-DT2)
942	WCVBDT2 (WCVB-DT2)
948	WFXTDT2 (WFXT-DT2)
949	WFXTDT3 (WFXT-DT3)
956	WGBHDT2 (WGBH-DT2)
958	WGBXDT4 (WGBX-DT4)
959	WGBXDT3 (WGBX-DT3)
965	WSBEDT2 (WSBE-DT2)
983	WNEUDT2 (WNEU-DT2)
986	WUTFDT2 (WUTF-DT2)
990	Employee Channel
1002	WGBHDT (WGBH-DT)
1004	WBZDT (WBZ-DT)
1005	WCVBDT (WCVB-DT)
1006	WLNE
1007	WHDHDT (WHDH-DT)
1010	WBTS-CD (WBTS-CD)

1011	WJAR
1015	HSN HD
1025	WFXTDT (WFXT-DT)
1027	WUTFDT (WUTF-DT)
1032	Jewelry Television HD
1034	QVC HD
1036	WSBEDT (WSBE-DT)
1037	QVC2 HD
1038	WSBKDT (WSBK-DT)
1044	WGBHDT6 (WGBH-DT6)
1046	WWDPDT (WWDP-DT)
1049	HSN2
1050	WWJE
1052	ShopHQ HD
1053	QVC3 HD
1056	WLVIDT (WLVI-DT)
1058	WDPXDT (WDPX-DT)
1060	WNEUDT (WNEU-DT)
1062	WMFPDT (WMFP-DT)
1066	WUNIDT (WUNI-DT)
1067	Jewelry Television
1068	WBPXDT (WBPX-DT)
1070	Local Programming 1
1084	Local 6
1090	Local 3
1091	Local 4
1096	SonLife Broadcasting Network
1097	Leased New Bedford

1099	Gem Shopping Network
1102	The Weather Channel HD
1110	Fox News Channel HD
1111	CNN HD
1112	HLN HD
1113	MSNBC HD
1115	Newsmax TV HD
1116	BNC
1117	BBC World News (North America) HD
1118	i24 News English HD
1121	CNBC HD
1122	Bloomberg HD
1123	Fox Business HD
1127	New England Cable News HD
1128	CSPAN HD
1129	CSPAN2 HD
1130	CSPAN3 HD
1146	WGBHDT2 (WGBH-DT2)
1147	WGBXDT4 (WGBX-DT4)
1148	WGBXDT3 (WGBX-DT3)
1150	WSBEDT2 (WSBE-DT2)
1165	WBZDT2 (WBZ-DT2)
1166	WBZDT3 (WBZ-DT3)
1171	WBTS-CD2 (WBTS-CD2)
1172	WYCN-LD4 (WYCN-LD4)
1174	WHDHDT2 (WHDH-DT2)
1177	WLVIDT2 (WLVI-DT2)
1180	WCVBDT2 (WCVB-DT2)

1186	WFXTDT2 (WFXT-DT2)
1187	WFXTDT3 (WFXT-DT3)
1192	WNEUDT2 (WNEU-DT2)
1195	WUTFDT2 (WUTF-DT2)
1205	ESPNHD
1206	ESPN2 HD
1207	NBCSN HD
1208	Fox Sports 1 HD
1209	Fox Sports 2 HD
1210	ESPNEWS HD
1215	NFL Network HD
1216	NFL RedZone HD
1217	NHL Network HD
1218	NBA TV HDTV
1219	MLB Network HD
1222	Olympic Channel
1223	The Golf Channel HD
1224	Tennis Channel HD
1228	Zona Futbol
1229	TUDN
1230	Fox Deportes HD
1231	ESPN Deportes
1232	UNIVERSO HD
1236	Outdoor Channel
1237	The Sportsman Channel HD
1238	Pursuit Channel
1243	MOTORTREND HD
1246	TV Games Network SD

1250	New England Sports Network HD	
1251	NBC Sports Boston HD	
1255	New England Sports Network Plus HD	
1256	NBC Sports Boston Plus	
1301	ESPNU HD	
1303	CBS Sports Network HD	
1313	Big Ten HD	
1321	SEC Network HD	SEC Network HD
1322	SECAHD	SECAHD
1329	Pac-12 Network HD	Pac-12 Network HD
1402	A&E HD East	
1403	USA Network HD	
1404	Turner Network TV HD	
1405	AMC HD	
1406	AMC+	
1409	FX HD	
1410	FXX HD	
1411	Syfy HD	
1412	Paramount Network HD	
1418	BBC America HD	
1420	NewsNation	
1425	Game Show Network HD	
1426	TV Land HD	
1427	POP HD	
1428	WE tv HD	
1429	ReelzChannel HD	
1430	truTV HD	
1434	TBS HD	

1435	Comedy Central HD
1436	Vice HD
1437	Comedy.TV HD
1438	IFC HD
1439	Logo HD
1440	SundanceTV HD
1444	Investigation Discovery HD
1445	Crime + Investigation
1446	Justice Central HD
1449	Discovery Channel HD
1450	TLC HD (US)
1451	Science Channel HD
1455	Lifetime HD
1456	LMN HD
1457	UPtv HD
1458	Hallmark Channel HD
1459	Hallmark Movies & Mysteries HD
1460	Hallmark Drama
1462	Ovation HD
1463	Bravo HD
1464	Oprah Winfrey Network HD
1465	Oxygen HD
1466	E! Entertainment Television HD
1471	Animal Planet HD
1472	National Geographic Wild HD
1473	National Geographic HD
1477	Smithsonian HD Network
1478	History HD

1479	Military History Channel
1480	American Heroes Channel HD
1483	Recipe TV HD
1484	Food Network HD
1485	Cooking Channel HD
1486	FYI Channel HD
1487	Destination America HD
1488	The Travel Channel HD
1492	Home & Garden Television HD
1493	Do-It-Yourself Network HD
1495	Z Living HD
1497	Discovery Life Channel HD
1550	Music Choice: Hit List
1551	Music Choice: Max
1552	Music Choice: Dance/EDM
1553	Music Choice: Indie
1554	Music Choice: Hip-Hop and R&B
1555	Music Choice: Rap
1556	Music Choice: Hip-Hop Classics
1557	Music Choice: Throwback Jams
1558	Music Choice: R&B Classics
1559	Music Choice: R&B Soul
1560	Music Choice: Gospel
1561	Music Choice: Reggae
1562	Music Choice: Rock
1563	Music Choice: Metal
1564	Music Choice: Alternative
1565	Music Choice: Adult Alternative

- 1566 Music Choice: Rock Hits
- 1567 Music Choice: Classic Rock
- 1568 Music Choice: Soft Rock
- 1569 Music Choice: Love Songs
- 1570 Music Choice: Pop Hits
- 1571 Music Choice: Party Favorites
- 1572 Music Choice: Teen Beats
- 1573 Music Choice: Kids Only!
- 1574 Music Choice: Toddler Tunes
- 1575 Music Choice: Y2K
- 1576 Music Choice: '90s
- 1577 Music Choice: '80s
- 1578 Music Choice: '70's
- 1579 Music Choice: Solid Gold Oldies
- 1580 Music Choice: Pop & Country
- 1581 Music Choice: Today's Country
- 1582 Music Choice: Country Hits
- 1583 Music Choice: Classic Country
- 1584 Music Choice: Contemporary Christian
- 1585 Music Choice: Pop Latino
- 1586 Music Choice: Musica Urbana
- 1587 Music Choice: Mexicana
- 1588 Music Choice: Tropicales
- 1589 Music Choice: Romances
- 1590 Music Choice: Sounds of the Seasons
- 1591 Music Choice: Stage & Screen
- 1592 Music Choice: Soundscapes
- 1593 Music Choice: Smooth Jazz

1594	Music Choice: Jazz
1595	Music Choice: Blues
1596	Music Choice: Singers & Swing
1597	Music Choice: Easy Listening
1598	Music Choice: Classical Masterpieces
1599	Music Choice: Light Classical
1606	MTV - Music Television HD
1607	VH1 HD
1608	CMT HD
1612	MTVLIVE
1613	AXS TV
1614	MTV Classic
1615	Nick Music
1619	CMT Music
1620	GAC FAMILY HD
1622	Xfinity Black Experience
1625	BET HD
1626	TV ONE HD
1627	ASPiRE HD
1628	BET Her HD
1629	The Africa Channel HD
1630	BET Soul
1633	BET Jams
1637	Revolt HD
1639	MTV2: Music Television HD
1655	INSP HD
1657	Daystar Television Network
1661	Trinity Broadcasting Network HD

1668	Eternal Word Television Network HD
1669	The CatholicTV Network
1682	Impact Network
1684	JBSHD
1685	Jewish Life TV
1701	Disney Junior HD
1702	Nick Jr HD
1707	Universal Kids HD
1709	BabyFirst TV
1714	Discovery Family Channel HD
1715	Disney Channel HD
1716	Disney XD HD
1727	Nicktoons HD
1728	Nickelodeon HD
1729	Nick Too HD East
1734	Cartoon Network HD
1740	Teen Nick HD
1742	Freeform HD
1755	Turner Classic Movies HD
1766	FX Movie Channel HD
1771	Flix HD
1773	Starz Encore HD
1775	Starz Encore Action
1777	Starz Encore Black
1784	Starz Encore Westerns SD
1786	ScreenPix
1787	ScreenPix Action
1788	ScreenPix Voices

1789	ScreenPix Westerns
1790	Epix HD
1802	HBO HD
1804	HBO2 HD
1806	HBO Signature
1808	HBO Family
1810	HBO Comedy
1812	HBO Zone HD
1814	HBO Latino HD
1816	AMC+
1817	Hitz
1818	Hitz 2
1819	Hitz 3
1820	Cinemax HD
1822	MoreMAX
1824	ActionMAX
1826	ThrillerMAX
1828	MovieMax
1830	5 StarMAX
1832	OuterMAX
1840	Showtime HD
1842	SHO 2 HD
1844	SHO x BET
1846	Showtime Showcase
1848	Showtime Extreme HD
1860	The Movie Channel HD
1862	The Movie Channel Extra HD
1868	Starz HD

1871	Epix HD
1873	EPIX 2 HD
1874	Epix Hits
1875	Epix Drive-in HD
1880	Hitz
1881	Hitz 2
1884	Xfinity Parental Controls
1895	Xfinity Parental Controls
1898	Hitz 2
1899	Hitz
3001	Arizona Diamondbacks: MLB Extra Innings
3002	Atlanta Braves: MLB Extra Innings
3003	Baltimore Orioles: MLB Extra Innings
3004	Boston Red Sox: MLB Extra Innings
3005	Chicago Cubs: MLB Extra Innings
3006	Chicago White Sox: MLB Extra Innings
3007	Cincinnati Reds: MLB Extra Innings
3008	Cleveland Indians: MLB Extra Innings
3009	Colorado Rockies: MLB Extra Innings
3010	Detroit Tigers: MLB Extra Innings
3011	Houston Astros: MLB Extra Innings
3012	Kansas City Royals: MLB Extra Innings
3013	Los Angeles Angels: MLB Extra Innings
3014	Los Angeles Dodgers: MLB Extra Innings
3015	Miami Marlins: MLB Extra Innings
3016	Milwaukee Brewers: MLB Extra Innings
3017	Minnesota Twins: MLB Extra Innings
3018	New York Mets: MLB Extra Innings

- 3019 New York Yankees: MLB Extra Innings
- 3020 Oakland Athletics: MLB Extra Innings
- 3021 Philadelphia Phillies: MLB Extra Innings
- 3022 Pittsburgh Pirates: MLB Extra Innings
- 3023 San Diego Padres: MLB Extra Innings
- 3024 San Francisco Giants: MLB Extra Innings
- 3025 Seattle Mariners: MLB Extra Innings
- 3026 St. Louis Cardinals: MLB Extra Innings
- 3027 Tampa Bay Rays: MLB Extra Innings
- 3028 Texas Rangers: MLB Extra Innings
- 3029 Toronto Blue Jays: MLB Extra Innings
- 3030 Washington Nationals: MLB Extra Innings
- 3034 Atlanta Hawks: NBA League Pass
- 3035 Boston Celtics: NBA League Pass
- 3036 Brooklyn Nets: NBA League Pass
- 3037 Charlotte Hornets: NBA League Pass
- 3038 Chicago Bulls: NBA League Pass
- 3039 Cleveland Cavaliers: NBA League Pass
- 3040 Dallas Mavericks: NBA League Pass
- 3041 Denver Nuggets: NBA League Pass
- 3042 Detroit Pistons: NBA League Pass
- 3043 Golden State Warriors: NBA League Pass
- 3044 Houston Rockets: NBA League Pass
- 3045 Indiana Pacers: NBA League Pass
- 3046 Los Angeles Clippers: NBA League Pass
- 3047 Los Angeles Lakers: NBA League Pass
- 3048 Memphis Grizzlies: NBA League Pass
- 3049 Miami Heat: NBA League Pass

- 3050 Milwaukee Bucks: NBA League Pass
- 3051 Minnesota Timberwolves: NBA League Pass
- 3052 New Orleans Pelicans: NBA League Pass
- 3053 New York Knicks: NBA League Pass
- 3054 Oklahoma City Thunder: NBA League Pass
- 3055 Orlando Magic: NBA League Pass
- 3056 Philadelphia 76ers: NBA League Pass
- 3057 Phoenix Suns: NBA League Pass
- 3058 Portland Trail Blazers: NBA League Pass
- 3059 Sacramento Kings: NBA League Pass
- 3060 San Antonio Spurs: NBA League Pass
- 3061 Toronto Raptors: NBA League Pass
- 3062 Utah Jazz: NBA League Pass
- 3063 Washington Wizards: NBA League Pass
- 3067 Anaheim Ducks: NHL Center Ice
- 3068 Arizona Coyotes: NHL Center Ice
- 3069 Boston Bruins: NHL Center Ice
- 3070 Buffalo Sabres: NHL Center Ice
- 3071 Calgary Flames: NHL Center Ice
- 3072 Carolina Hurricanes: NHL Center Ice
- 3073 Chicago Blackhawks: NHL Center Ice
- 3074 Colorado Avalanche: NHL Center Ice
- 3075 Columbus Blue Jackets: NHL Center Ice
- 3076 Dallas Stars: NHL Center Ice
- 3077 Detroit Red Wings: NHL Center Ice
- 3078 Edmonton Oilers: NHL Center Ice
- 3079 Florida Panthers: NHL Center Ice
- 3080 Los Angeles Kings: NHL Center Ice

3081 Minnesota Wild: NHL Center Ice
3082 Montreal Canadiens: NHL Center Ice
3083 Nashville Predators: NHL Center Ice
3084 New Jersey Devils: NHL Center Ice
3085 New York Islanders: NHL Center Ice
3086 New York Rangers: NHL Center Ice
3087 Ottawa Senators: NHL Center Ice
3088 Philadelphia Flyers: NHL Center Ice
3089 Pittsburgh Penguins: NHL Center Ice
3090 San Jose Sharks: NHL Center Ice
3091 Seattle Kraken: NHL Center Ice
3092 St. Louis Blues: NHL Center Ice
3093 Tampa Bay Lightning: NHL Center Ice
3094 Toronto Maple Leafs: NHL Center Ice
3095 Vancouver Canucks: NHL Center Ice
3096 Vegas Golden Knights: NHL Center Ice
3097 Washington Capitals: NHL Center Ice
3098 Winnipeg Jets: NHL Center Ice
3101 Willow Cricket HD
3102 TV Asia HD
3103 Zee TV HD
3106 SETHD
3108 ATN ABP News
3109 NDTV 24/7
3135 CCTV4-China Central TV
3137 Phoenix Info News
3138 CTI Zhong Tian Channel
3139 Phoenix Satellite TV

3150	Jade San Francisco Cable Channel
3180	TV Japan HD
3185	Saigon Broadcasting Network
3194	The Filipino Channel HD
3195	GMA Pinoy TV
3196	GMA Life TV
3210	SporTV
3211	Band Internacional HD
3212	Record International HD
3213	Rede Globo TV Internacional HD
3216	SIC Internacional
3217	RTPi RadioTV Portuguesa Int'l
3225	RTV International US
3226	RTN-WMNB
3227	Russian Kino
3228	NTV America (HTB)
3229	Channel One Russia Worldwide Network
3230	Impact TV Network
3232	RTR Planeta
3233	Rossiya 24
3234	CTC
3245	Art America
3250	The Israeli Network
3260	DW Deutsch+
3265	TV5MONDE Etats Unis HD
3275	Antenna 20 Years
3280	Rai Italia HD
3281	Mediaset Italia

3285	Willow Cricket
3286	TV Asia
3287	Zee TV USA, Inc.
3289	SET
3290	TV Japan
3291	Band International
3292	Record International
3293	Rede Globo TV Internacional
3294	TV5MONDE Etats Unis
3295	Rai Italia
3296	The Filipino Channel (Pacific)
3300	Comcast Xfinity Latino Presenta
3304	WNEUDT (WNEU-DT)
3307	WUTFDT (WUTF-DT)
3308	UniMas HD (Pacific)
3310	WUNIDT (WUNI-DT)
3311	Univision Network HD (Pacific)
3315	WUTFDT2 (WUTF-DT2)
3320	WNEUDT2 (WNEU-DT2)
3331	BabyFirst Americas Spanish
3335	Discovery Familia HD
3340	Vme Kids (SD Feed)
3344	Canal ESNE
3345	EWTN Espa ^{ol}
3347	ETBN Enlace USA
3349	Xfinity Parental Controls
3351	ESPN Deportes
3353	Fox Deportes HD

3355 Latin American Sports
3359 TUDN
3360 Zona Futbol
3370 Comcast Xfinity Latino Presenta
3371 Discovery en Español
3373 Fox Life
3375 Galavision Cable Network HD
3377 History Channel En Español HD
3378 HITN
3380 Tr3s: MTV, Musica y Mas
3382 Once
3383 Pasiones TV US
3384 Canal RCN TELENOVELAS
3385 Kanal D DRAMA SD
3387 UNIVERSO HD
3388 Video Rola
3396 CNN en Español
3400 Comcast Xfinity Latino Presenta
3404 CARACOL INTERNATIONAL
3405 Centroamerica TV
3407 Ecuavisa International
3409 Mexicanal
3410 Multimedios USA
3412 Nuestra Tele Internacional
3414 Super Canal
3415 Sur Peru
3416 Canal Sur
3418 Telefe Internacional

3419	Teleformula
3420	Telemicro Internacional
3422	TV Chile Internacional
3423	DOMINICANA
3424	TVV
3425	TVE America Television Española
3428	WAPA America SD
3440	Xfinity Parental Controls
3441	Cine Latino US
3442	Cine Mexicano US Feed
3443	Sony Cine
3445	Cinema Dinamita
3447	ViendoMovies HD
3450	Xfinity Parental Controls
3455	HBO Latino HD
3480	Xfinity Parental Controls
3481	ESPN Deportes
3482	Fox Deportes
3483	Galavision Cable Network
3484	WNEU
3485	TUDN
3486	UNIVERSO
3487	WUNI
3488	WUTF
3489	Univision Network (Pacific)
3490	UniMas (Pacific)
3491	Zona Futbol SD
3800	Comcast Employee Channel IP

3802	North East Division Employee Channel HD
20100	QVC HD
20200	HSN HD
20300	HSN2 HD
20400	Jewelry Television HD
20500	The Weather Channel HD
20600	Fox News Channel HD
20700	CNN HD
20800	HLN HD
20900	MSNBC HD
20910	NewsNation
20925	BNC
20950	Sky News HD
21000	BBC World News (North America)
21100	CNBC HD
21150	Bloomberg HD
21200	Fox Business HD
21250	Cheddar News
21300	CSPAN HD
21400	CSPAN2 HD
21500	CSPAN3 HD
21550	NBC Sports Northwest HD
21600	ESPNHD
21700	ESPN2 HD
21900	NBCSN HD
22500	Fox Sports 1 HD
22550	Fox Sports 2 HD
22600	ESPNEWS HD

22700	The Golf Channel HD
22750	Tennis Channel HD
22800	Outdoor Channel HD
23100	Fox Deportes HD
23200	TUDN
23250	Zona Futbol
23300	Latin American Sports
23400	ESPN Deportes
23500	ESPNU HD
23600	CBS Sports Network HD
23900	Big Ten HD
24000	Big Ten Network HDTV (24/7 Overflow Number 1)
24100	Big Ten Network Overflow 2 HD
24500	SEC Network
24600	SECAHD
24700	Pac-12 Network HD
24800	Pac-12 Arizona HD
24900	Pac-12 Bay Area HD
25000	Pac-12 Los Angeles HD
25100	Pac-12 Mountain HD
25200	Pac-12 Oregon HD
25300	Pac-12 Washington HD
25500	Disney Junior HD
25600	Nick Jr HD
25700	Universal Kids HD
25750	Discovery Family Channel HD
25800	Disney Channel HD
25900	Disney XD HD

26000	Vme Kids
26101	BabyFirst Americas Spanish HD
26200	Primo TV
26300	Kids Street HD
26400	Discovery Familia HD
26500	Nicktoons HD
26600	Nickelodeon HD
26650	Teen Nick HD
26700	Freeform HD
26800	Cartoon Network - Excludes Adult Swim
26850	Adult Swim/Cartoon Network TVE
26900	A&E Network Stream
27000	USA Network HD
27100	Turner Network TV HD
27200	AMC HD
27300	FX HD
27400	FXX HD
27450	FX Movie Channel HD
27500	Syfy HD
27600	Paramount Network HD
27700	BBC America HD
27750	Olympic Channel
27800	Game Show Network HD
27900	TV Land HD
28000	POP HD
28100	WE tv HD
28200	ReelzChannel HD
28300	truTV HD

28400	TBS HD
28500	Comedy Central HD
28600	Vice HD
28650	Comedy.TV HD
28700	IFC HD
28750	Logo HD
28800	SundanceTV HD
28900	Investigation Discovery HD
28925	Crime & Investigation Network HD
28950	Justice Central HD
29000	MOTORTREND HD
29100	Discovery Channel HD
29200	Discovery en Espa ^{ol}
29250	History Channel En Espa ^{ol} HD
29251	History Channel En Espa ^{ol}
29260	HITN
29270	CARACOL INTERNATIONAL
29280	Centroamerica TV
29300	TLC HD (US)
29400	Science Channel HD
29500	Lifetime HD
29600	LMN HD
29649	INSP
29650	INSP HD
29700	UPtv HD
29800	Hallmark Channel HD
29900	Hallmark Movies & Mysteries HD
29950	Hallmark Drama

30000	Ovation HD
30100	Bravo HD
30200	Oprah Winfrey Network HD
30300	Oxygen HD
30400	E! Entertainment Television HD
30500	Animal Planet HD
30600	National Geographic HD
30700	National Geographic Wild HD
30750	Smithsonian HD Network
30800	History HD
30850	Military History Channel
30900	American Heroes Channel HD
30950	Recipe TV HD
31000	Food Network HD
31100	Cooking Channel HD
31200	FYI Channel HD
31300	Destination America HD
31400	The Travel Channel HD
31500	Home & Garden Television HD
31600	Do-It-Yourself Network HD
31650	Discovery Life Channel HD
31700	MTV - Music Television HD
31800	VH1 HD
31850	CMT HD
31900	MTVLIVE
31925	AXS TV
31950	MTV Classic
32000	Nick Music

32100	CMT Music
32150	AFRO
32170	Cleo TV HD
32200	BET HD
32300	TV ONE HD
32350	ASPiRE HD
32400	BET Her HD
32500	The Africa Channel HD
32550	BET Soul
32600	BET GOSPEL SD
32700	BET Hip Hop
32800	BET Jams
32900	Revolt HD
32950	MTV2: Music Television HD
33000	Tr3s: MTV, Musica y Mas
33050	Tastemade
33100	Turner Classic Movies HD
33210	Multimedios USA
33220	TVV
33230	TVE America Television Espanola
33400	JBSHD
33500	Sony Cine
33505	Sony Cine
33550	DOMINICANA
33600	Cine Latino US
33640	ViendoMovies
33650	Cinema Dinamita
33700	Willow Cricket HD

33800	UNIVERSO
33801	UNIVERSO HD
33850	Galavision Cable Network HD
33852	Nuestra Tele Internacional
33855	Canal RCN TELENNOVELAS
33858	Pasiones TV US
33860	The Filipino Channel HD
33865	GMA Pinoy TV
33870	TV5MONDE Etats Unis HD
33900	Zee TV HD
33950	Rede Globo TV Internacional HD
34000	Starz Encore HD
34100	Starz Encore Action HD
34200	Starz Encore Black HD
34250	Starz Encore Westerns
34510	ScreenPix
34520	ScreenPix Action
34530	ScreenPix Westerns
34540	ScreenPix Voices
34550	Epix HD
34551	Epix HD (Pacific)
34555	EPIX 2 HD
34560	Epix Hits
34565	Epix Drive-in HD
34590	AMC+
34600	HBO HD
34601	HBO HD (Pacific)
34610	HBO2 HD

34620	HBO Signature HD
34630	HBO Family HD
34640	HBO Comedy HD
34650	HBO Zone HD
34660	HBO Latino HD
34700	Cinemax HD
34705	Cinemax HD (Pacific)
34710	MoreMax HD
34720	ActionMAX HD
34730	ThrillerMAX HD
34740	MovieMax HD
34750	5 StarMAX HD East
34760	OuterMAX HD
34770	Cinemax Spanish HD
34800	Showtime HD
34801	Showtime HD (Pacific)
34900	SHO 2 HD
35000	SHO x BET HD
35100	Showtime Showcase HD
35200	Showtime Extreme HD
35300	Showtime Women HD
35400	Showtime Familyzone
35500	Showtime Next HD
35600	Starz HD
35601	Starz HD (Pacific)
37000	Music Choice: '70's
37005	Music Choice: '80s
37010	Music Choice: '90s

37015 Music Choice: Adult Alternative
37020 Music Choice: Alternative
37025 Music Choice: Blues
37030 Music Choice: Classic Country
37035 Music Choice: Classic Rock
37040 Music Choice: Contemporary Christian
37045 Music Choice: Country Hits
37050 Music Choice: Dance/EDM
37055 Music Choice: Classical Masterpieces
37060 Music Choice: Gospel
37065 Music Choice: Hip-Hop and R&B
37070 Music Choice: Hip-Hop Classics
37075 Music Choice: Hit List
37080 Music Choice: Indie
37085 Music Choice: Jazz
37090 Music Choice: Kids Only!
37095 Music Choice: Light Classical
37100 Music Choice: Love Songs
37105 Music Choice: Metal
37110 Music Choice: Mexicana
37115 Music Choice: Musica Urbana
37120 Music Choice: Party Favorites
37125 Music Choice: Easy Listening
37130 Music Choice: Pop Hits
37135 Music Choice: Pop & Country
37140 Music Choice: Pop Latino
37145 Music Choice: Max
37150 Music Choice: R&B Classics

37155	Music Choice: R&B Soul
37160	Music Choice: Rap
37165	Music Choice: Reggae
37170	Music Choice: Rock
37175	Music Choice: Rock Hits
37180	Music Choice: Romances
37185	Music Choice: Singers & Swing
37190	Music Choice: Smooth Jazz
37195	Music Choice: Soft Rock
37200	Music Choice: Solid Gold Oldies
37205	Music Choice: Soundscapes
37210	Music Choice: Sounds of the Seasons
37215	Music Choice: Stage & Screen
37220	Music Choice: Teen Beats
37225	Music Choice: Throwback Jams
37230	Music Choice: Today's Country
37235	Music Choice: Toddler Tunes
37240	Music Choice: Tropicales
37245	Music Choice: Y2K
37300	Stingray Hit List
37305	Stingray Hot Country
37310	Stingray Rock Alternative
37315	Stingray Pop Adult
37320	Stingray Classic Rock
37325	Stingray Remember the '80s
37330	Stingray Today's Latin Pop
37335	ACMAs
37340	Stingray Urban Beats

- 37345 Stingray Flashback 70's
- 37350 Stingray Naturescape
- 37355 Stingray Karaoke
- 37360 Qello Concerts by Stingray