



meet the

# POLL PAD<sup>®</sup>

POWERED BY  knowink

PROVIDED BY 

The nation's leading electronic poll book from New England's leading election services company.

The Poll Pad<sup>®</sup> e-poll book for paperless voter check-in replaces the outdated paper model that is often the cause of long lines at the polls and inefficient election record keeping.



## VOTER

An average voter check-in time of about

**15 SECONDS**

means shorter wait times and, ultimately, increased voter turnout.



## POLL WORKER

Locate voters faster and easier using

**MANUAL ENTRY OR ID SCAN**

methods. Also, electronically-recorded totals means no counting and tallying voters per page on a paper list.



## CLERK

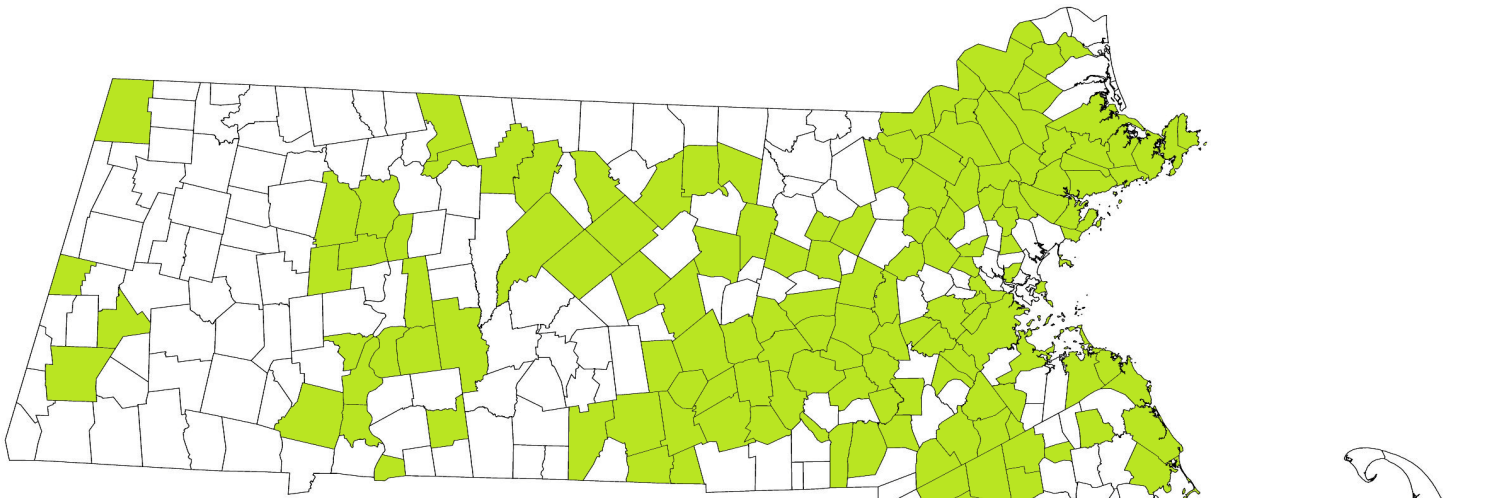
Load Voter History into the VR system post-election in

**MINUTES INSTEAD OF DAYS**

Also, get streamlined access to check-in totals, turnout data, and reports from the administrative dashboard.

# MODERNIZE YOUR ELECTIONS

# WHERE IN THE COMMONWEALTH IS THE POLL PAD®?



## BARNSTABLE

Barnstable  
Brewster  
Chatham  
Dennis  
Eastham  
Falmouth  
Harwich  
Orleans  
Sandwich  
Yarmouth

## BERKSHIRE

Alford  
Great Barrington  
Lee  
Richmond  
Williamstown

## BRISTOL

Easton  
Mansfield  
Norton  
Raynham  
Rehoboth  
Taunton

## ESSEX

Andover  
Beverly  
Boxford  
Danvers  
Essex  
Georgetown  
Gloucester  
Groveland  
Hamilton  
Haverhill  
Ipswich  
Lynnfield

## MAN-BY-THE-SEA

Marblehead  
Merrimac  
Methuen  
Middleton  
Nahant

## NEWBURYPORT

North Andover  
Peabody  
Rockport  
Salem  
Saugus  
Swampscott

Topsfield  
Wenham  
West Newbury

## FRANKLIN

Conway  
Deerfield  
Erving  
Northfield  
Orange  
Sunderland  
Whately

## HAMPDEN

Holyoke  
Longmeadow  
West Springfield  
Westfield  
Wilbraham

## HAMPSHIRE

Amherst  
Belchertown  
Easthampton  
Granby  
South Hadley

## WILLIAMSBURG

Williamstown

## MIDDLESEX

Acton  
Arlington  
Ashland  
Bedford  
Billerica  
Boxborough  
Burlington  
Cambridge  
Carlisle  
Chelmsford  
Dracut  
Everett  
Frammingham  
Holliston  
Hopkinton  
Lexington  
Lincoln  
Lowell  
Malden  
Marlborough

## NORFOLK

Avon  
Bellingham  
Brookline  
Canton  
Cohasset  
Dedham  
Foxborough  
Franklin  
Medfield  
Millis  
Needham  
Norfolk  
Norwood

## NEWTON

North Reading  
Reading  
Sherborn  
Stow  
Sudbury  
Tewksbury  
Wakefield  
Wayland  
Wilmington  
Winchester

## QUINCY

Randolph  
Sharon  
Stoughton  
Walpole  
Wellesley  
Westwood

## PLYMOUTH

Brockton  
Carver  
Duxbury  
Hanover  
Hingham  
Hull  
Marshfield  
Middleborough  
Plymouth  
Scituate  
Wareham  
West Bridgewater  
Whitman

## SUFFOLK

Boston  
Winthrop

## WORCESTER

Athol  
Auburn  
Barre  
Bolton  
Charlton  
Dudley  
Fitchburg  
Grafton  
Holden  
Hopedale  
Hubbardston  
Lancaster  
Leicester  
Lunenburg  
Millbury  
Northborough  
Northbridge  
Oxford  
Petersham  
Rutland  
Shrewsbury  
Southborough  
Sterling  
Sturbridge  
Sutton

## TEMPLETON

Upton  
Webster  
West Boylston  
Westborough  
Westminster  
Worcester



Are you a **big city** with long voting lines and a slew of complaints about wait times?

Talk to Boston (684,379), Worcester (185,143), Cambridge (116,632), or Lowell (111,306).



Are you a **small town** looking to make election day more efficient for you and your staff?

Talk to Petersham (1,188), Richmond (1,489), Whately (1,584), or Erving (1,740).

Whatever the need, the Poll Pad® by KNOWiNK is there for you

# ANY LINE, ANY TIME

Email [bcm@lhsassociates.com](mailto:bcm@lhsassociates.com) or call 978-651-2511 for more information

# WHAT ARE CLERKS SAYING ABOUT THE POLL PAD®?

In May of 2016, my town had a historical turnout for the Annual Town Meeting. We had over 1,500 Registered Voters check-in using our paper Voter Lists. It was a daunting task, so in learning about the Poll Pads, I asked for a demonstration. At that time, I learned that we could also use them for our first-ever In-Person Early Voting in October/November of 2016. So, I purchased 1. Our Voters and Election workers were so pleased that in May of 2017, I put a Town Meeting Article before our Voters to purchase 4 more. I made the compelling statement that we don't want to be in the same situation of checking voters in, ever again. My Article passed and we used our 5 Poll Pads to check Voters in for the 2017 Fall Special Town Meeting. I heard nothing but positive comments from the Election Workers and Voters on the ease of checking in. ***At that point, we needed that big red button that said "that was easy"***. We now use them for all Town Meetings and checking voters in for Elections.



**Terri Bunce**  
Town Clerk  
Dennis, MA

From the first time Poll Pads were allowed and used for early voting at the 2016 Presidential Election, their value was immediately evident. The Poll Pads will display all choices available for each voter as they check-in: the display will indicate what party ballot they may receive for primaries, if they are an inactive voter and require additional action before receiving a ballot, and if they are in the wrong precinct their correct precinct can be seen to direct them – ***thus taking away all these elements subject to human error***. We have continuously used our Poll Pads not only for all early voting sessions since 2016, but also for checking-in voters at every election and town meeting since then, as well as for scanning all mailed-in ballot envelopes from the 2020 primary and election . . . ***our reliance and confidence with the Poll Pads is far greater than that with the paper voting list.***



**Barbara Stats**  
Town Clerk  
North Reading, MA

Their ease-of-use and accuracy is immediately apparent, the running totals of voters on each device invaluable for open town meeting votes, and the straightforward uploading of data into the State VRIS system following each event makes scanning a voting list obsolete. ***Not only did our mostly-senior election workers adapt to their use from the beginning, they have looked forward to using them for every event since then*** – so much so that their positions are rotated to give everyone a chance to be on a device!

In addition, the training, documentation and support from the LHS Team has prepared us for every event without fail; the natural anxiety felt prior to their first use at early voting in 2016 was quickly replaced with reliance and confidence. ***Our continued experience with both the Poll Pads and the LHS support team has been both flawless and outstanding!***

After four years of great success using two Poll Pads primarily for Early Voting, the City of Methuen recently ramped up its commitment to Poll Pad technology by acquiring twelve new machines to be used at all precincts on election days. ***Poll Pads allow our election workers, all of whom have embraced the technology, to manage the voter check-in process not only more efficiently, but in an exceptionally user-friendly manner.*** Going forward, the new Poll Pads will enable the City to optimize overall election and post-election management, including reporting voting activity and integration with the Massachusetts Central Voter Registry. Most importantly--and what really distinguishes the LHS Associates relationship--is exemplary customer service. ***Turnaround time and quality results are what set LHS apart.***



**Jack Wilson**  
City Clerk  
Methuen, MA



**Richard Jones**  
City Clerk  
Newburyport, MA

Our experience with the Poll Pads has been very good. We started using them during the Presidential Primary and continued using them through the final election in November 2020. Particularly during the 14 days of early voting at our senior/community center, the pads were essential. Daily we would update the pads and bring them across town to the center. ***In short, the poll workers fell in love with them and could not imagine doing another election without them.***

I am happy to attest to the efficiency of our 3 new Poll Pads. We have only had the opportunity to use them for our back-to-back Annual Town Meetings as check-in devices, and ***my staff as well as the public checking in absolutely loved them.*** My Finance Director already said to order more—he was that impressed at the speed and accuracy of our check-in process. He particularly loved the option for a driver's license to be scanned and used as check in. It was especially important, as our last meeting with COVID (masks being worn, eyeglasses getting fogged) our check-in was long and drawn out with errors being made. I would love nothing more than to be able to have these machines at all our elections. I look forward to using these even more in the future in my role as Clerk.



**Cara Dahill**  
Town Clerk  
Carver, MA

In 2018 Rehoboth had the wonderful opportunity to purchase our first set of three Poll Pads in an effort to streamline the antiquated “paper” check-in / check-out process of our Elections and Town Meetings. Since that time, we have purchased a total of eight Poll Pads for our three precincts and have been extremely pleased with the product and the professionalism, accessibility / response time and expertise of the Poll Pad Staff. Through the use of the Poll Pads, we have increased the speed in which a voter is processed, improved the accuracy of processing the voters throughout the day, and eliminated the need to spend hours at the end of the Election Day reconciling the paper check-in and check-out tally numbers with the ballot scanner totals.

My only concern when deciding to use Poll Pads in Rehoboth was my election workers, as most are retired and a bit technophobic. ***Thanks to the in-person hands-on training by the wonderful LHS staff, this concern never materialized.*** All Rehoboth election workers are now able to set up, operate, problem solve, breakdown and securely store away the Poll Pads with ease.

The final benefit of the LHS Poll Pad is the ePulse managing software. This is an up-to-the-minute voter check-in program, which provides endless reports, dashboards and helpful voter and election information at a click of the button. ***The LHS Poll Pads, Poll Pad Staff and e-Pulse management software are truly one of those “priceless”, timesaving, user-friendly, accurate, professional and secure packages that has streamlined the election process over the years.***



**Laura Schwall**  
Town Clerk  
Rehoboth, MA

I can truly say that I and my poll workers love using the Poll Pads! I have been using the Poll Pads I believe now going on 4 years and ***I cannot imagine running elections or town meetings without them.*** The checking-in process is so much quicker and efficient—not only do the workers like it but the voters do as well. I like being able to compare the Poll Pad figures throughout the day to the ballots processed. Post-election/town meeting uploading voter history and ***BOOM! No scanning! How great is that!***

My help has caught on very easily and enjoy using the Poll Pads—***it is so much easier than flipping through a paper book!*** I am not a savvy computer person and the LHS support group has explained the process so even I can understand how things work. They've always been there for me!



**Kathy Kelly-Regan**  
Town Clerk  
Granby, MA

I have worked with LHS Associates since becoming a Town Clerk for Wenham, MA in 2010, from printing ballots and programming the memory cards used in their tabulators.

While I was the Town Clerk in Lynnfield, MA, we were introduced to the Poll Pads and in 2018, purchased several. ***Knowing the customer service of LHS, I did not hesitate to purchase the Poll Pads.*** At that time, we were able to look up voter information on the day of the election instead of using paper lists. We also used the Poll Pads for voter check-in during early voting for the November 2018 State Election. In 2020, during a very busy election year, the Poll Pads, along with a paper list, were used during the early voting sessions and on Election Day to check the voters in, which helped to move the voters through the line at a quicker pace while making the voters feel confident their name was processed accordingly.

***I have been the Town Clerk in several municipalities since 2010, and I have continued to use the Poll Pads in every one.*** The customer service at LHS has continued to be top notch, from updating the software on the poll pads, to helping me prepare for an election, and walking me through any issues that may arise during the election season.



**Trudy Reid**  
Town Clerk  
Wenham, MA

Former Town Clerk  
North Andover, MA

Former Town Clerk  
Lynnfield, MA