



Deny

The National Instant Criminal Background Check System (NICS) is a descriptor-based name search. If you believe you have been **erroneously denied** you may submit a request to challenge the deny decision.

The agency which processed your NICS transaction is required to have a challenge process. You may challenge through the **denying agency**, the state or local agency that processed your transaction, or, you may submit your challenge to the FBI Criminal Justice Information Services (CJIS) Division.

You may:

- 1) Request the reason for your firearm-related denial
- 2) Challenge the reason for your firearm-related denial

Please Visit:

<https://www.edo.cjis.gov>

For customers without Internet access, you may mail a request to the address listed below:

FBI CJIS Division
Attention: CHAT 1
BTC3
1000 Custer Hollow Road
Clarksburg, WV 26306

The challenge submission **must** include:

- ✓ NICS Transaction Number (NTN)
- ✓ Your full name
- ✓ Your complete mailing address

Providing a set of your rolled fingerprints prepared by law enforcement, or authorized fingerprinting agency, is highly recommended to help expedite your challenge.

The CJIS Division cannot release the reason for a deny over the phone.

NICS Transaction Number (NTN):



Delay

The National Instant Criminal Background Check System (NICS) is a descriptor-based name search. If you are experiencing an **extended** delay, you may explore the options below.

Resolution options include:

- 1) Identity History Summary Check:
Visit www.fbi.gov/checks.
- 2) Identity History Summary Challenge:
Visit www.fbi.gov/checks.
- 3) Voluntary Appeal File: Visit the NICS website at <https://www.fbi.gov/file-repository/vaf-form-25.pdf/view>.

Please Visit:

<https://www.edo.cjis.gov>

PLEASE NOTE: The CJIS Division will not process challenges for delay decisions.

The CJIS Division cannot release the reason for a delay over the phone.

NICS Transaction Number (NTN):